



Dear Cardholder:

Please be advised of the following alternatives should you be unavailable to receive your HSBC credit card from our designated courier representative:

- 1. Appoint a representative to receive the card for you.

Please sign and complete the AUTHORISATION FORM below and ask your representative to present this along with any of the following VALID identification of yourself and your representative:

- a. Passport
- b. Postal ID
- c. Driver's license
- d. Laminated PRC/TIN card with photo
- e. Laminated SSS/GSIS card with photo

- 2. Pick up your card at any HSBC Savings Bank branch near you.

Please sign and complete the AUTHORISATION FORM below and indicate on the space provided which of the above VALID IDs you will be presenting to the branch of your choice upon pick-up. Fax this form to us at **(632) 755-5033 or 755-5034**.

(Note: Please allow 5 banking days from the date you sent the fax before picking up your card.)

- 3. Call our 24-hour Customer Service hotline for any other delivery instructions, at **(632) 85-800** or **1-800-1-888-8555** toll free when you call within the Philippines but outside Metro Manila.

Thank you.

AUTHORISATION FORM

(Important: Please fill up this form immediately)

To HSBC Card Products Center:

_____ Date

- I authorise Mr/Mrs/Ms _____, whose signature appears below, to receive my HSBC credit card on my behalf.
- I prefer to pick up my card at the branch of my choice on _____. Only upon presentation of my ORIGINAL VALID ID which I have indicated below shall the branch release my card.

HSBC Savings Bank branches (please tick one):

- Makati Avenue
- Las Pinas
- Paranaque
- Commonwealth
- Cubao
- RCBC Plaza
- Ermita
- Greenhills
- Katipunan
- Fort Bonifacio
- Legaspi Vill
- Valle Verde
- Remedios
- Caloocan
- Imus
- Alabang

Further, I hereby release and free HSBC from any liability of whatever kind and nature arising from the misuse of my HSBC Credit Card by any party or parties due to the release of said card to my representative as designated herein.

CARDHOLDER
 (Signature over printed name)
 Type of ID _____
 ID No. _____

REPRESENTATIVE
 (Signature over printed name)
 Type of ID _____
 ID No. _____

*Please bring your expiring HSBC credit card for surrender and destruction if you are picking up your renewal card.