

HSBC Customer Services International Toll-Free Number

for HSBC Advance, HSBC credit card, HSBC Savings Bank, and other Personal Banking customers

How to dial the international toll-free number

Dial the applicable **international access code** before dialling the international toll-free number. Example: If you are calling from a telephone in Hong Kong, dial 001 (access code for calls from Hong Kong) and then dial 80010085800

When dialling from*	Telecom Provider	Use this international access code	Your complete dialing number is
Canada	Tata	011	+(011)-800-100-85-800
China	China Netcom	00	+(00)-800-100-85-800
China	China Tel	00	+(00)-800-100-85-800
France	Orange	00	+(00)-800-100-85-800
Hongkong	Reach HK	001	+(001)-800-100-85-800
Italy	Tel. Italia	00	+(00)-800-100-85-800
Japan	KDD	010	+(010)-800-100-85-800
Japan	NTT	010	+(010)-800-100-85-800
Japan	Softbank	010	+(010)-800-100-85-800
Malaysia	TM	00	+(00)-800-100-85-800
Singapore	Singtel	001	+(001)-800-100-85-800
Spain	Telefonica	00	+(00)-800-100-85-800
Thailand	Cat	001	+(001)-800-100-85-800
UK	BT	0	+(0)-800-100-85-800
UK	Vodafone UK	00	+(00)-800-100-85-800
USA	AT&T	011	+(011)-800-100-85-800
USA	Verizon	011	+(011)-800-100-85-800

*Note: If you are calling from a country/region not in the list, please call +6328858-0000 (international call rates apply).