



Terms & Conditions

1. **HSBC x Fairmont Makati and Raffles Makati Offers** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **November 15, 2024 – December 31, 2024** ("Promo Period") except for Mireio ending on November 30, 2024.
3. For room offers, stay period is until **January 15, 2025**. Blackout dates are from 24, 25, 30, 31 December 2024, and 1 January 2025.
4. Cardholders can enjoy the following at Fairmont Makati and Raffles Makati during the Promo Period ("Offers"):

	Offer details
<u>Fairmont Room and Deluxe Room</u>	Get 20% OFF on Best Available Rate with complimentary breakfast for two (2) in Spectrum. <ol style="list-style-type: none">1. Maximum room capacity is for 2 persons. Extra head charge of PHP1,500++ applies and shall be settled upon check-in.2. Direct reservations should be made at least 24 hours before the preferred check-in date.3. Standard hotel policies on rebooking, no-show, cancellation and force majeure apply.4. For inquiries and reservations, contact the hotel via email at Reservations.makati@fairmont.com.
<u>Raffles Artists Suite</u>	Get 20% OFF on Best Available Rate with complimentary breakfast for two (2) in Mireio and afternoon tea for two (2) in Writers Bar. <ol style="list-style-type: none">1. Maximum room capacity is for 2 persons. Extra head charge of PHP1,500++ applies and shall be settled upon check-in.2. Direct reservations should be made at least 24 hours before the preferred check-in date.3. Standard hotel policies on rebooking, no-show, cancellation and force majeure apply.4. For inquiries and reservations, contact the hotel via email at bookus.makati@raffles.com

<u>Spectrum at Fairmont Makati</u>	<p>Get 50% OFF on weekday lunch and dinner buffets for a minimum of 5 and maximum of 10 diners.</p> <ol style="list-style-type: none"> 1. Available from November 11 – December 15, 2024 only. 2. Only one (1) qualified HSBC Credit Card may be used per single-receipt transaction, and only one (1) qualified HSBC Credit Card may be accepted per Cardholder and per table. Splitting of transactions is not allowed. 3. Reservation is required at least 24 hours prior arrival. 4. For reservations, contact via email at dining.makati@fairmont.com
<u>Writers Bar at Fairmont Makati</u>	<p>Get 20% OFF for Curator's Hour.</p> <ol style="list-style-type: none"> 1. Offer is available from Mondays to Sundays. 2. For reservations, contact via email at dining.makati@fairmont.com
<u>Wellness – Spa at Fairmont Makati</u>	<p>Get 20% OFF for select massage treatment from Mondays - Sundays:</p> <ul style="list-style-type: none"> • Jet Lag Recovery Massage • Deep Muscle Release • Aromatherapy Massage <ol style="list-style-type: none"> 1. Offer is open to in-house and walk-in guests. 2. Offer is available from Mondays to Sundays. Subject to availability, 3. Reservation is required at least 24 hours prior arrival. For reservations, contact via email at spa.makati@fairmont.com or call (+632) 7795-1822
<u>Mireio</u>	<p>Get 30% OFF on total food bill (beverages excluded) for a maximum of 10 diners.</p> <ol style="list-style-type: none"> 1. Available from November 11 – 30, 2024 only. 2. Only one (1) qualified HSBC Credit Card may be used per single-receipt transaction, and only one (1) qualified HSBC Credit Card may be accepted per Cardholder and per table. Splitting of transactions is not allowed. 3. Reservation is required at least 24 hours prior arrival. 4. For reservations, contact via email at dining.makati@raffles.com 5. For peak periods and holidays, it is recommended to contact the Dining Reservations a few days prior arrival and deposit may be required to guarantee the booking.

5. Cardholders must settle payment with their HSBC credit card to enjoy the Offers.
6. Discounted rates are inclusive of taxes and service charge.
7. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
8. The Offers are non-transferable.
9. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
10. The Offers cannot be exchanged for cash or other products.

11. HSBC is not a supplier of the products and services provided in relation to the Offer/s of the Promo. Any dispute concerning the quality of goods and services provided by Fairmont Makati and Raffles Makati shall be settled directly between the Cardholder and the Fairmont Makati and Raffles Makati.
12. The Promo is bound by the terms and conditions stipulated by HSBC and Fairmont Makati and Raffles Makati.
13. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
14. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 207194, Series of 2024

HSBC is not responsible for any content on any third-party site. By viewing any third party site or using any information or functions of that site, you are deemed to acknowledge that you agree to our [Hyperlink Policy](#).

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.