



## Terms & Conditions

1. **HSBC x Crimson Resort and Spa Boracay Island 2025 Room Offers** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **April 1, 2025 – December 10, 2025** ("Promo Period"). Blackout dates are all Philippine holidays and closed-out dates (high occupancy)
3. Stay period is from **April 1, 2025 to December 19, 2025** ("Stay Period").
4. Cardholders can enjoy the following when they book accommodations at **Crimson Resort and Spa Boracay Island** via email at [boracay.reservation@crimsonhotel.com](mailto:boracay.reservation@crimsonhotel.com), website using promo code: **HSBC**, and contact# +63 36 286 2700 / +63 36 669 5888 / +63 998 596 4626 during the Promo Period ("Offers"):

## Room Offers

Rooms	HSBC RATE	PUBLISHED RATES	Savings
Deluxe Hillview	36,890.00	97,937.46	62%
Deluxe Premier	37,290.00	101,439.94	63%
Suite	40,490.00	108,442.45	63%
Suite w/ Plunge Pool	48,290.00	137,330.60	65%
Suite Seaview	55,290.00	144,247.40	62%
Villa w/ Plunge Pool	65,290.00	199,479.94	67%
Signature Beachfront Villa	87,290.00	276,509.97	68%
Presidential Villa	109,290.00	322,029.94	66%

*\*Rates are inclusive of tax and service charge. Other discount will no longer apply.*

## Rates are good for:

- o Deluxe: 2 Adults and 2 Children or 2 Adults and 1 Child using existing bed arrangements of either a king or double bed. No extra bed arrangement.
- o Suite: 2 Adults and 2 Children or 3 Adults and 1 Child using existing bed arrangements of either a king or double bed and a sofa bed. No extra bed arrangement.
- o Villas: 2 Adults and 2 Children, 3 Adults and 1 Child, or 4 adults using existing bed arrangements of either a king or double beds and a sofa bed. Extra bed is subject to availability.

**Note: Inclusion**

- ✓ 3 Days/2 Nights accommodation
- ✓ Roundtrip shared land and speedboat transfer from Caticlan Airport or Jetty Port (applicable on check-in/out date only)
- ✓ Access to Crimson Welcome Lounge
- ✓ Daily breakfast
- ✓ Tropical Escape Massage for Two (30-minute Back & Shoulder or Foot & leg, guests may upgrade their treatment to a 1- or 2-hour massage or other Aum Spa offers, subject for additional charge)
- ✓ Dining credit of PHP3,000 valid for entire stay and can be use to any F&B resto (Azure Beach Club, Mosaic Latin Grill, Saffron Café)
- ✓ Complimentary one-time mini bar

**Additional inclusion for Villa Guest:**

- ✓ Special welcome amenities
- ✓ Daily complimentary early evening cocktails from 3pm to 5pm

**Dining Offer - J's Pool Bar**

50% Savings on select drinks from 3 pm to 6:00 pm

5. Cardholders must settle payment with their HSBC Card to enjoy the Offers.
6. Reservation is required prior to arrival in the hotel and subject to room availability.
7. Extension of stay should be through reservation via email at [boracay.reservation@crimsonhotel.com](mailto:boracay.reservation@crimsonhotel.com), website using promo code: HSBC, and contact# +63 36 286 2700 / +63 36 669 5888 / +63 998 596 4626
8. Unused/unclaimed resort credit or treatments are not convertible to cash and non-transferrable. It should be consumed by the guest prior to check-out.
9. Resort terms and conditions and child policy apply.
10. For cancellation:

Cancellation	Days	Penalty
Super Peak Dates	Book and Buy	Non-refundable and noncancellable; Full payment is required on or before the option date
Peak & Lean Season	45-31 days	70% of total accommodation booked will be charged
	30 or less	100% of total accommodation booked will be charged
No show & cut -short stay		100% of total accommodation booked will be charged

11. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
12. The Offers are non-transferable.
13. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
14. The Offers cannot be exchanged for cash or other products.
15. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by **Crimson Resort and Spa**

**Boracay** shall be settled directly between the Cardholder and **Crimson Resort and Spa Boracay**.

16. The Promo is bound by the terms and conditions stipulated by HSBC and **Crimson Resort and Spa Boracay**.
17. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
18. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-217143 Series of 2025

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.



## Terms & Conditions

### Room Offers

- 1. HSBC x CRIMSON HOTEL FILINVEST CITY, MANILA 2025 Room Offers** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
- Promo is from **April 1, 2025 – December 20, 2025** ("Promo Period"). Blackout dates are all Philippine holidays and closed-out dates (high occupancy).
- Stay period is from **April 1, 2025 to February 20, 2026** ("Stay Period").
- Cardholders can enjoy the following when they book accommodations at Crimson Hotel Alabang via website [www.crimsonhotel.com/manila](http://www.crimsonhotel.com/manila) Promo Code: HSBC, email at [Alabang.reservations@crimsonhotel.com](mailto:Alabang.reservations@crimsonhotel.com) and call +63282504658 during the Promo Period ("Offers"):

Room type	Regular rate per night*	HSBC rate per night*
Deluxe Room	PHP7,000 net	PHP6,300 net
Premiere Room	PHP7,500 net	PHP6,750 net
Premiere Club	PHP8,500 net	PHP7,650 net

*\*Rates are inclusive of tax and service charge*

#### Inclusions:

- ✓ Daily Buffet Breakfast at Café Eight for two (2) registered guests.
  - ✓ Executive Club Lounge access for Club Rooms and Suites
  - ✓ F&B Dining Credit worth PHP1,500.00 applicable to Café Eight, Deck Bar, and Lobby Lounge. Dining Credits are applicable for usage on buffet meals but not applicable on discounted items.
  - ✓ Complimentary use of the hotel swimming pool and fitness center
  - ✓ One (1) complimentary parking pass
- The room rate is for 2 adults and 2 children aged 11 years and below can be accommodated in the room. Additional guests will subject to the hotel's extra person and child policy and shall be settled upon check-in.
  - Cardholders must settle payment with their HSBC Card to enjoy the Offers.
  - Reservation is required and must be guaranteed at least 72 hours prior to arrival in the hotel.
  - Inclusions must be redeemed only during the stay.

9. Limited rooms available, first to confirm and bed type is subject to availability.
10. For inquiries and reservations, Cardholders can contact the hotel via website [www.crimsonhotel.com/manila](http://www.crimsonhotel.com/manila) Promo Code: HSBC, or email at [Alabang.reservations@crimsonhotel.com](mailto:Alabang.reservations@crimsonhotel.com) or call +63282504658.
11. Rebooking and cancellation is allowed until seventy-two (72) hours prior to arrival date to avoid a penalty equivalent to one (1) night charge, and the rebooked stay date/s is/are within the Stay Period.
12. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
13. The Offers are non-transferable.
14. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
15. The Offers cannot be exchanged for cash or other products.
16. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by **CRIMSON HOTEL FILINVEST CITY, MANILA** shall be settled directly between the Cardholder and **CRIMSON HOTEL FILINVEST CITY, MANILA**.
17. The Promo is bound by the terms and conditions stipulated by HSBC and **CRIMSON HOTEL FILINVEST CITY, MANILA**
18. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
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### **Dining Offers**

1. **HSBC x CRIMSON HOTEL FILINVEST CITY, MANILA 2025 Dining Offers** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **April 1, 2025 – December 20, 2025** ("Promo Period"). Blackout dates are all Philippine holidays
3. Cardholders can enjoy the following when they dine at **CRIMSON HOTEL FILINVEST CITY, MANILA** during the Promo Period ("Offers"):

#### **Check in Guest:**

Merchant	Offer details
Firehouse Pizza	20% Discount on food and beverage
Alibi Lounge	20% Discount on food and beverage
Baker J	20% Discount on food and beverage
Café Eight	20% Discount on food and beverage
Lobby Lounge	20% Discount on food and beverage

Deck Bar	20% Discount on food and beverage
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**Walk in Guest:**

Merchant	Offer details
Firehouse Pizza	10% Discount on food and beverage
Alibi Lounge	10% Discount on food and beverage
Baker J	10% Discount on food and beverage
Café Eight	10% Discount on food and beverage
Lobby Lounge	10% Discount on food and beverage
Deck Bar	10% Discount on food and beverage

4. Offers are valid for dine-in transactions only.
5. Prior reservation is advised.
6. Cardholders must settle payment with their HSBC Card to enjoy the Offers.
7. Taxes and service charge are applied after the discount.
8. Only one (1) qualified HSBC Card may be used per single-receipt transaction, and only one (1) qualified HSBC Card may be accepted per Cardholder and per table. Splitting of transactions is not allowed.
9. Prior reservations are required. For inquiries and/or reservation, Cardholders may send email to email at [Alabang.reservations@crimsonhotel.com](mailto:Alabang.reservations@crimsonhotel.com) or call +63282504658.
10. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The Offers are non-transferable.
12. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
13. The Offers cannot be exchanged for cash or other products.
14. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by **CRIMSON HOTEL FILINVEST CITY, MANILA** shall be settled directly between the Cardholder and **CRIMSON HOTEL FILINVEST CITY, MANILA**.
15. The Promo is bound by the terms and conditions stipulated by HSBC and **CRIMSON HOTEL FILINVEST CITY, MANILA**.
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