



## **Terms & Conditions:**

1. HSBC x edamama 2024 Promo ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the promo.
3. Promo is from **January 22, 2024 to September 30, 2024** ("Promo Period").
4. Cardholders can avail of the following offers when they purchase at the Edamama app or Edamama.ph during the Promo Period:

### **For new edamama users:**

Promo code: **HSBC600**

- Php600 off with minimum spend of Php4,000
- Applicable to all brands and categories, except formula milk, Edamama e-GCs, and select brands detailed in <https://edamama-phcs.freshdesk.com/support/solutions/articles/72000534644-which-edamama-brands-don-t-allow-voucher-codes->
- Promo code may be used one time per account for the duration of the Promo Period. Promo code should be applied on the customer's first transaction with edamama.

### **For all edamama users:**

Promo code: **HSBCSAVE**

- 15% OFF on first subscription order or up to Php600, whichever is lower
  - Applicable only on Subscribe and Save items, where customer can set the delivery frequency of their chosen item/s
  - Promo code can be used one time per account for the duration of the Promo Period and valid on first subscription order only.
5. Cardholders must settle payment with their HSBC credit card to enjoy the offer.
  6. Promo codes cannot be re-applied after a qualified order has been cancelled by Cardholder.
  7. The offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
  8. The offer is non-transferable.
  9. The offer cannot be exchanged for cash, gift certificates, or other products.
  10. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.

11. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by **Edamama** involved in this promotion shall be settled directly between the cardholder and **Edamama**.
12. Edamama reserves the right to cancel any order using the Promo for the following reasons, but not limited to:
  - a. Suspicious or fraudulent purchasing activity of voucher use;
  - b. Voucher abuse, including the use of multiple accounts or multiple checkouts associated with the same customer or group of customers; or
  - c. Voucher used in bad faith.
13. The offer is bound by the terms and conditions stipulated by HSBC and **Edamama**.
14. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
15. These Terms and Conditions are governed by and construed in accordance with the laws of The Philippines and each eligible Cardholder submits to the exclusive jurisdiction of the courts of The Philippines.

Per DTI Fair Trade Permit No. FTEB-184480 Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: [consumeraffairs@bsp.gov.ph](mailto:consumeraffairs@bsp.gov.ph); Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only)