



SAFETRIP ON PIONEER'S INSURESHOP

Terms & Conditions

1. **HSBC x Pioneer SafeTrip Promo 2024** ("Offer") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum Visa Rebate. Debit and Corporate cards are excluded from the Promo.
3. Offer is from **April 1, 2024 – August 31, 2024** ("Promo Period").
4. Cardholders can get Giftaway eGC worth Php500 for a minimum checkout amount of Php3,000 at Pioneer's InsureShop.ph ("Offer") during the Promo Period. Offer applies to purchase of SafeTrip products only.
5. Cardholders must settle payment with their HSBC Credit Card to enjoy the Offer.
6. Cardholder will receive the policy copy and contract after success purchase in InsureShop.ph from Pioneer Insurance & Surety Corp. through the registered email address. Giftaway eGC code/s will likewise be sent within 48 hours from date of purchase.
7. The Giftaway eGC code is valid within one (1) year from receipt of email confirmation.
8. Upon receipt of the Giftaway eGC code/s, Cardholder gets to choose his/ her own reward from the wide array of Giftaway partner merchants. Cardholder will simply have to follow the chosen Giftaway partner merchant's instructions on how to redeem the eGC. Giftaway partner merchant's eGCs usage guidelines and mechanics apply.
9. In the event that the Cardholder cancels the purchased policy/ies, Pioneer Insurance & Surety Corp. reserves the right to deduct from the total amount of refund the cost of Giftaway eGC code/s sent to the Cardholder and other applicable taxes.
10. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The Offer is non-transferable.
12. The Offer cannot be exchanged for cash or other products.
13. HSBC is not a supplier of the products and services for the Offer. Any dispute concerning the quality of goods and services provided by Pioneer Insurance & Surety Corp. involved in this promotion shall be settled directly between the cardholder and Pioneer Insurance & Surety Corp.
14. The Offer is bound by the terms and conditions stipulated by HSBC and Pioneer Insurance & Surety Corp.
15. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
16. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-188331, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: consumeraffairs@bsp.gov.ph; Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only).