



## Terms & Conditions

1. **HSBC x Savoy Hotel Boracay Offer 2024** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa Cash Back, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum Visa Rebate. Debit and Corporate cards are excluded from the Promo.
3. Promo is from **March 26, 2024 to August 30, 2024** ("Promo Period").
4. Stay period is from March 26, 2024 to September 15, 2024.
5. Cardholders can get 75% OFF on Deluxe Room at Savoy Hotel Boracay Newcoast ("Offer") during the Promo Period.
6. Offer inclusions are:
  - Room accommodation with breakfast for 2
  - Welcome drinks
  - 10% discount on Spa, Laundry service and F&B Outlets including in-room dining.
  - Complimentary scheduled shuttle service - going to and from D'Mall
  - Complimentary 15-minute non-motorized sports & activities (paddle boarding, kayaking)
7. Cardholders must settle payment with their HSBC credit card to enjoy the Offer.
8. Peak date surcharge of Php 1,000 nett per room per night shall be charged for bookings during peak dates and shall be settled accordingly. Peak dates: Holy Week March 28-31, 2024.
9. Maximum room capacity is for 2 persons. Additional guests will subject to the hotel's extra person and child policy and shall be settled upon check-in.
10. For bookings or reservation, visit [www.savoyhotelboracay.com.ph](http://www.savoyhotelboracay.com.ph) or email [reserve@savoyboracay.com](mailto:reserve@savoyboracay.com) or call 09178284663, 036 286 2800.
11. Offer is subject to room availability.
12. Prior reservation is preferred.
13. Hotel's rebooking policy apply: Cardholders may rebook their stay 14 days prior to arrival. In the event of medical emergency less than 14 days, the management reserves the right to request for medical certificates or necessary documents.
14. Standard hotel policies on no-show, cancellation, and force majeure apply.
15. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
16. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.

17. The Offer cannot be exchanged for cash or other products.
18. HSBC is not a supplier of the products and services provided in relation to the Offer of the Promo. Any dispute concerning the quality of goods and services provided by Savoy Hotel Boracay shall be settled directly between the Cardholder and Savoy Hotel Boracay.
19. The Promo is bound by the terms and conditions stipulated by HSBC and Savoy Hotel Boracay.
20. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
21. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-189998, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website [hsbc.com.ph](http://hsbc.com.ph), or visit [hsbc.com.ph/feedback](http://hsbc.com.ph/feedback).

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: [consumeraffairs@bsp.gov.ph](mailto:consumeraffairs@bsp.gov.ph); Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only).