



Terms & Conditions:

1. **HSBC x ZALORA 2024** ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the promo.
3. Promo is from **March 11, 2024 to May 31, 2024** ("Promo Period").
4. Cardholders can avail of the following offers at www.zalora.com.ph or via the ZALORA PH app during the Promo Period ("Offers"):

New Customers: Use one-time code **HSBC2024** to get PHP200 OFF with minimum spend requirement of PHP3,000 on your first order. Promo code can be availed with other ZALORA's promotions.

Existing Customers: Use code **HSBC2024** to enjoy up to PHP149 OFF on shipping fee for a minimum spend of PHP850. Promo code is valid for multiple use per account.

Excluded brand and category are listed here: www.zalora.com.ph/faq-non-sale

5. Cardholders must settle payment with their HSBC credit card to enjoy the Offers.
6. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
7. The Offers are non-transferable.
8. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
9. The Offers cannot be exchanged for cash or other products.
10. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by Zalora involved in this promotion shall be settled directly between the cardholder and ZALORA.
11. The Offers are bound by the terms and conditions stipulated by HSBC and ZALORA.
12. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
13. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-188326, Series of 2024

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>. You may get in touch with the Bangko Sentral Consumer Protection and Market Conduct Office through their Email: consumeraffairs@bsp.gov.ph; Webchat: <http://www.bsp.gov.ph>; Facebook: <https://www.facebook.com/BangkoSentralngPilipinas> or SMS: 021582277 (for Globe subscribers only).