



Terms & Conditions

Room Offers

1. **HSBC x New World Hotel Makati 2025 Room Offers** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **February 12, 2025 – December 30, 2025** ("Promo Period"). Blackout dates are as follows:
 - December 24 - Christmas Eve
 - December 25 - Christmas Day
 - December 31 - New year's Eve
 - January 01 - New Year's Day
3. Stay period is from February 1, 2025 to January 7, 2026 ("Stay Period").
4. Cardholders can enjoy the following when they book accommodations at New World Hotel Makati via https://bit.ly/NewWorld_HSBC_Offer during the Promo Period ("Offers"):

Room type	Published rate per night*	HSBC rate per night*	Extra head
Deluxe Room with breakfast for 2	PHP 12,014.80 nett	PHP9,700 nett	PHP1,700++
Residence Club Deluxe Room with Residence Club Access for 2	PHP 14,712.00 nett	PHP11,200 nett	PHP2,700++

**Rates are inclusive of tax and service charge*

5. The room rate is for 2 adults, but a maximum of 3 adults or 2 adults and 2 children aged 11 years and below can be accommodated in the room. Additional guests will subject to the hotel's extra person and child policy and shall be settled upon check-in.
6. Cardholders must settle payment with their HSBC Card to enjoy the Offers.
7. Reservation is required prior to arrival in the hotel.
8. For inquiries and reservations, Cardholders can contact the hotel via email at reservations.manila@newworldhotels.com, call (02)88116888 ext. 3700 or through https://bit.ly/NWMNL_HSBC_Offer.
9. Rebooking and cancellation is allowed until twenty (24) hours prior to arrival date to avoid a penalty equivalent to one (1) night charge, and the rebooked stay date/s is/are within the Stay Period.
10. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The Offers are non-transferable.

12. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
13. The Offers cannot be exchanged for cash or other products.
14. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by New World Hotel Makati shall be settled directly between the Cardholder and New World Hotel Makati.
15. The Promo is bound by the terms and conditions stipulated by HSBC and New World Hotel Makati.
16. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
17. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-211384 Series of 2025

HSBC is not responsible for any content on any third-party site. By viewing any third party site or using any information or functions of that site, you are deemed to acknowledge that you agree to our [Hyperlink Policy](#).

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is an entity regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.

Fitness Center Offer

1. **HSBC x New World Hotel Makati 2025 Fitness Center Offer** ("Promo") is applicable to holders ("Cardholders") of HSBC credit and debit cards, card bearing HSBC name and logo but not limited to HSBC Private Banking Card, HSBC Premier MasterCard® credit card, Advance Visa, Visa Platinum Card, Live+, Visa Infinite Card, Visa Signature Card, Visa Classic, Mastercard Classic, Red Mastercard, Gold Visa Cash Back Card, Gold Mastercard, Premier China debit card, all HSBC co-brand Premium cards, French Premiere Esquire card, or any credit card issued or specified by a HSBC group company ("HSBC") from time to time ("Cards"). Corporate cards are excluded from the Promo.
2. Promo is from **February 12, 2025 – December 30, 2025** ("Promo Period").
3. Cardholders can enjoy 20% OFF on annual membership fees ("Offer") at New World Hotel Makati's Fitness Center during the Promo Period:
4. Cardholders must settle payment with their HSBC Card to enjoy the Offer.
5. Taxes and service charge are applied after the discount.
6. For inquiries, Cardholders may send email to healthclub.manila@newworldhotels.com or call (02) 8811-6888 ext. 3377 or 3378.
7. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
8. The Offer is non-transferable.
9. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
10. The Offer cannot be exchanged for cash or other products.
11. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by New World Hotel Makati shall be settled directly between the Cardholder and New World Hotel Makati.
12. The Promo is bound by the terms and conditions stipulated by HSBC and New World Hotel Makati.
13. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
14. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

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