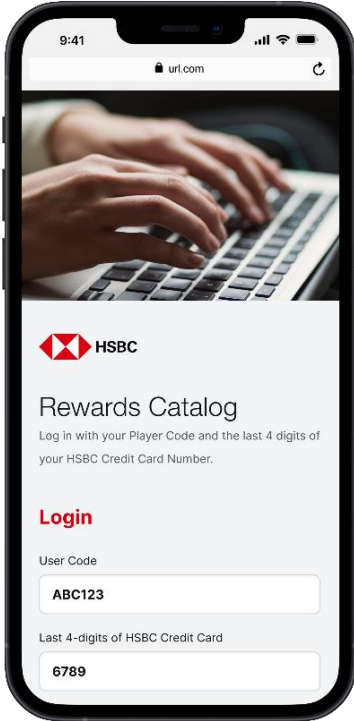
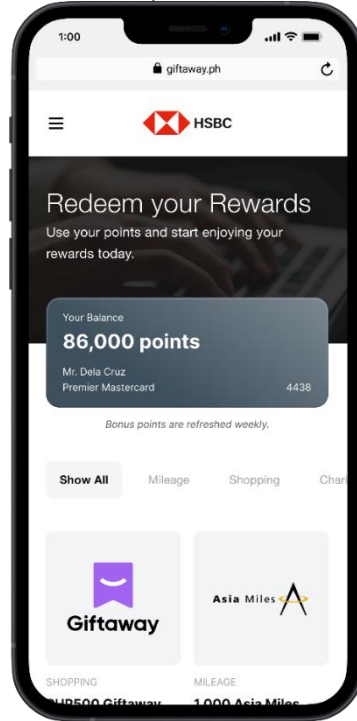


Here's how to redeem your Bonus Points:

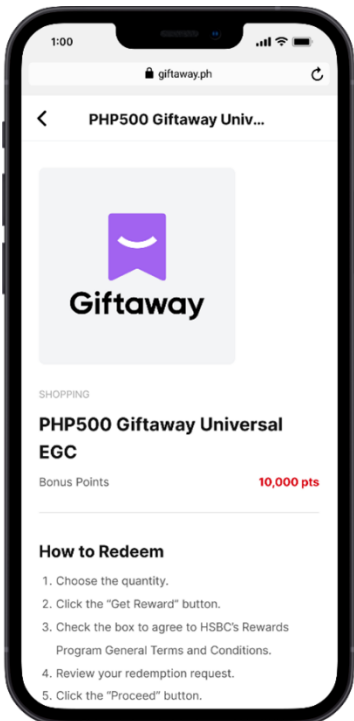
1. Log in with your 5-digit Unique Rewards User Code and the last 4 digits of your HSBC Credit Card Number.



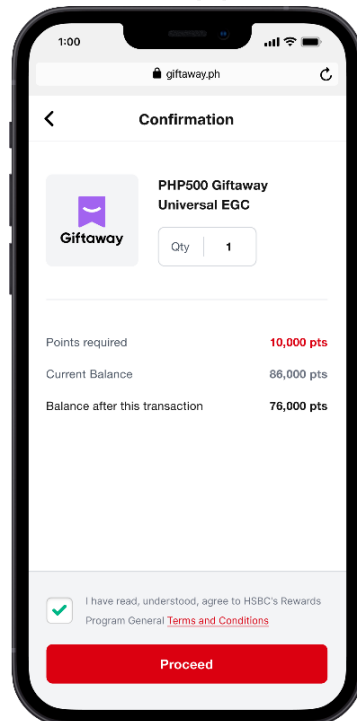
2. View the Rewards e-Catalogue in the Rewards homepage then click on the item that you wish to redeem.



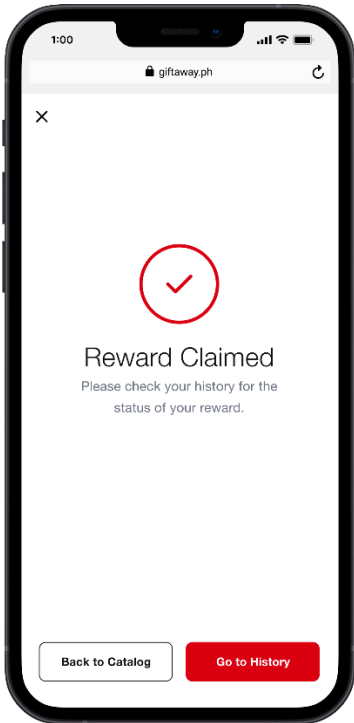
3. When you're on the item page, select the quantity of the item that you want to redeem and click the **GET REWARD** button.



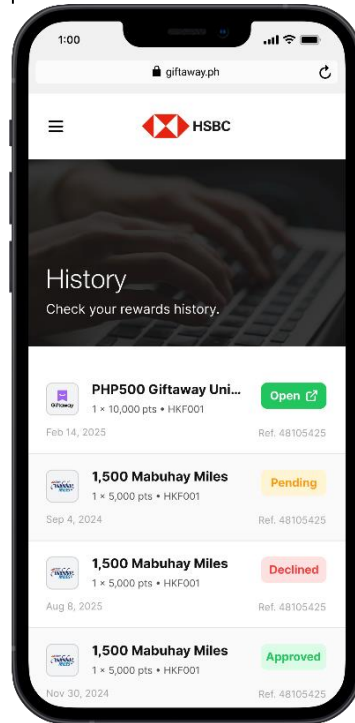
4. On this page, review the quantity of the item that you want to redeem then tick the box to confirm that you've read, understood, and agree to the T&Cs. Click the **PROCEED** button.



5. A pop-up message will appear to confirm your submission. Click **Go to History** to view your redemption requests.

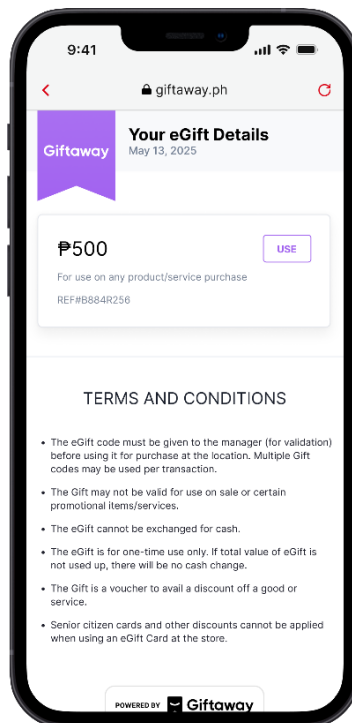


6. You can check the status of your redeemed items in the History page. 'For Processing' means that redemption is ongoing and will change to either 'Approved' or 'Declined' once processed*.



7. Once approved:

- For eGC, you will see your redemption link in the site, and you may redeem it with our partner merchant
- For Air Miles, this will be credited to your chosen Air Mileage Account.
- For Annual Fee or Cash Credit this will be posted to your HSBC Credit Card account.
- If you need further assistance regarding declined redemption please call (02) 8858-0000 or (02)7976-8000, +1-800-1-888-8555 domestic toll-free for calls outside Metro Manila through PLDT landlines or talk to us through Chat by clicking on the icon at the bottom right of our homepage



HSBC Rewards Programme General Terms and Conditions apply.

*HSBC Credit Card Rewards processing takes 5-7 banking days.