

# Fly High with JAL! An HSBC Travel Fair

## Terms and Conditions

1. HSBC X JAL Travel Fair 2023 (the “Promo”) is a joint offer of The Hongkong and Shanghai Banking Corporation Limited (the “HSBC Philippines”) and Japan Airlines Co., Ltd. The Promo is from July 28, 2023 to August 13, 2023 (the “Promo Period”).
2. The Promo is open to all active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, HSBC Advance Visa, and HSBC Premier Mastercard Credit Cards (the “Credit Card”) locally issued by HSBC Philippines, and HSBC Debit Cardholders of Personal Banking and Premier debit cards (the “Debit Card”) locally issued by HSBC Philippines who have made a purchase during the HSBC X JAL Travel Fair via BOW Online or onsite with Japan Airlines or Participating Travel Agents: Horizon Travel & Tours inc. or Golden Sky Travel. Corporate cards are excluded from the Promo.
3. Customers can enjoy the following offers from Japan Airlines Co., Ltd. (the “Merchant”) during the Promo Period:

**On-site** to be held at HSBC Center, 3058 Fifth Avenue West, Bonifacio Global City, Taguig City, 1634, Philippines.

### Online

- Access [jal.co.jp/world/en/world/business-on-web/index.html](http://jal.co.jp/world/en/world/business-on-web/index.html)
- Click “Find Flights and Book” and enter the following:

Company ID: PH038197 (ALL CAPS)  
Customer number: 482860

### JAL Promotion Offer 1

JAL Promotion Onsite and Online	JAL Promotion Offer 1 ROUNDTRIP
Promotion Period: July 28, 2023 to July 30, 2023	For 3 days only, HSBC Cardholders can enjoy <b>special airfares to Japan from US\$403.40</b> and <b>special airfares to North America from US\$866.75</b>

**To Japan: Economy Class from US\$403.40, Business Class from US\$1,093.40**

\*\*\*Discounted rates also apply for one way and multi-city.

From Manila to Japan	HSBC x JAL TRAVEL FAIR Fares in USD	
	Starting from:	
	Economy	Business
Tokyo, Osaka, Nagoya, Fukuoka	US\$403.40	US\$1,093.40

**To North America: Economy Class from US\$866.75, Premium Economy Class from US\$1,631.75 Business Class from US\$3,541.75**

\*\*\*Discounted rates also apply for one way and multi-city.

From Manila to North America		HSBC x JAL TRAVEL FAIR Fares in USD		
		Starting from:		
		Economy	Premium Economy	Business
Destination		JL	JL	JL
USA	San Francisco	US\$866.75	US\$1,631.75	US\$3,541.75
	Los Angeles	US\$866.75	US\$1,631.75	US\$3,541.75
	Seattle	US\$938.75		US\$3,506.75
	San Diego	US\$1,076.75		US\$4,458.75
	New York (JFK)	US\$1,045.15	US\$1,855.15	US\$4,415.15
	Chicago	US\$955.15	US\$1,882.15	US\$3,715.15
	Boston	US\$983.75	US\$1,913.75	US\$5,074.75
	Dallas (DFW)	US\$1,169.75	US\$2,341.75	US\$5,250.75
	Houston (Via Dallas)	US\$1,142.35	US\$2,141.35	US\$3,862.35
Canada	Vancouver	US\$829.30		US\$3,469.30
	Toronto (Via Vancouver)	US\$956.40		US\$4,783.40

### How to Purchase:

#### Onsite

- Purchase onsite with Japan Airlines
- Purchase Travel Packages w/ Japan Airlines Tickets onsite via participating Travel Agents: Horizon Travel and Tours and Golden Sky Travel and Tours and avail of 0% installment for 3 months.

#### Online

- Purchase directly on Japan Airlines Business on WEB (JAL BOW):

- Access [jal.co.jp/world/en/world/business-on-web/index.html](http://jal.co.jp/world/en/world/business-on-web/index.html)
- Click “Find Flights and Book” and enter the following:

Company ID: PH038197 (ALL CAPS)  
Customer number: 482860

### Travel Period:

July 28, 2023 to June 15, 2024

### JAL Promotion Offer 2

JAL Promotion Onsite	JAL Promotion Offer 2
Promotion Period: July 28, 2023 to July 30, 2023	<b>[September 2023 Departure (JAL Mileage Bank) JMB Miles Bonus Promotion] - Exclusive only at HSBC X JAL Travel Fair Onsite</b>  For 3 days only, HSBC Cardholders can enjoy <b>up to 3,000* Bonus JMB Miles</b> when you purchase a ticket on Japan Airlines departing from Manila in September 2023. *T&Cs Apply  <ul style="list-style-type: none"><li>• Business Class: 3,000 miles</li><li>• Economy/Premium Economy Class: 1,000 miles</li></ul>

**Applicable Departure Period:**  
September 1-30, 2023

### How to register for this promotion:

Registration for the JMB Bonus miles campaign is only available onsite during the HSBC X JAL Travel Fair from July 28-30, 2023, during the Travel Fair hours.

### Note:

1. Registration for this promotion is only available onsite at the HSBC X JAL Travel Fair on HSBC Centre, 3058 Fifth Avenue West, Bonifacio Global City Taguig City, 1634, Philippines from July 28-30, 2023 during the Travel Fair hours.
2. The amount of Bonus Miles credited will be determined by the cabin class purchased.
3. To qualify for this promotion, the applicant has to be a JMB member and agrees to credit their purchased ticket flight mileage to their registered JMB account.
4. This campaign is only applicable for one-way, roundtrip or multi-city flights on Japan Airlines designated flights departing from Manila from September 01-30, 2023 on JL78 or JL746.
5. The flights must be operated and marketed by Japan Airlines, and the ticket must reflect a Japan Airlines ticket stock, starting from 131- xxxxxxxxxx.
6. JMB Bonus Miles will be credited to the designated account by December 31, 2023.
7. Bonus Miles are not eligible for FLY ON Points.
8. In case of (i) no show, (ii) voluntary cancellations, (iii) refunds; and (iv) any changes made after the registration of this promotion, Japan Airlines reserves the right to revoke the Bonus Miles where it becomes necessary to do so.
9. Date change and refunds will be as per accordance to fare rules and conditions of Japan Airlines.
10. Data collection for this campaign is in accordance with the Republic Act 10173 Data Privacy Act Of 2012. The information collected during the Travel Fair will be used to facilitate this campaign.

4. Fares quoted are inclusive of Philippine travel tax and other surcharges.
  - a. For onsite purchases, eligible passengers may be exempt from paying the Philippine (PH) Travel Tax upon submission of Travel Tax Exemption Certificate (TEC).
  - b. For online purchases, eligible passengers may be exempt from paying the PH tax upon submission of TEC at the check-in counter. Otherwise, PH tax must be settled at the TIEZA counter at the airport.
5. The Special Airfares Promotion is applicable for one-way, round-trip or multi-city flights on Japan Airlines.
6. The flights must be marketed by Japan Airlines, and the ticket must reflect a Japan Airlines ticket stock, starting from 131- xxxxxxxxxx. –This is applicable for onsite and online.
7. Booking of discounted fares will depend on Cardholder’s chosen dates and time.
8. Flight mileage will be calculated based on the booking class.
9. Date change and refunds will be as per accordance to fare rules and conditions of Japan Airlines.
10. The Promo offer cannot be used in conjunction with any other discounts, promotions, and discounted items, unless specified.
11. A copy of valid passport of the passenger may be required upon request Japan Airlines Co., Ltd.
12. Cardholder must ensure that they have the appropriate documentation to depart/enter/transit their destination and that they acknowledge the risk involved in traveling, including risks of delay as a result of COVID-19 pandemic. HSBC and Japan Airlines Co., Ltd. shall not be held responsible for any refund or any associated costs if Cardholder shall be denied entry to a country of transit or destination due to reasons such as incomplete document, travel restrictions or health protocols. For more information, Cardholder may visit the official website of JAL.
13. HSBC is not a supplier of the products and services for the offers. Any dispute concerning the quality of services provided by Japan Airlines Co., Ltd. involved in this promotion shall be settled directly between the Cardholder and Japan Airlines Co., Ltd..
14. The Promo offer is bound by the terms and conditions stipulated by HSBC and Japan Airlines Co., Ltd.
15. In case of dispute with respect to the Cardholder’s eligibility, coverage of dates, fulfillment, etc., HSBC’s decision shall prevail. The complainant has recourse with Department of Trade and Industry (DTI) and Civil Aeronautics Board (CAB).

Per DTI Fair Trade Permit No. FTEB-172540, Series of 2023. CAB Approval No.: 0676-07-03-s.2023



## Tumi and The Travel Club Terms and Conditions

1. The HSBC Japan Airlines Travel Fair 2023 (the “Event”) is a joint offer of The Hongkong and Shanghai Banking Corporation Limited (the “HSBC Philippines”) The Promo is from July 28 to 30, 2023 (the “Promo Period”) to be held at the Boracay Room, G/F HSBC Centre, 3058 Fifth Ave. West, Bonifacio Global City, Taguig, Philippines 1634.
2. The Promo is open to all active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, HSBC Advance Visa, and HSBC Premier Mastercard Credit Cards (the “Credit Card”) locally issued by HSBC Philippines, and HSBC Debit Cardholders of Personal Banking and Premier debit cards (the “Debit Card”) locally issued by HSBC Philippines (the “Cardholder/s”). Corporate cards are excluded from the Promo.
3. Cardholders can enjoy the following offers from participating merchants (“Merchant”) when they book on-site during the Promo Period:

Merchant	Promo Offer (“Promo”)
Tumi	<ul style="list-style-type: none"><li>• 15% discount on all regular priced items purchased via TUMI.ph using voucher code that will be given on-site.</li><li>• 30% discount on selected regular priced items valid in TUMI Mitsukoshi. Physical Vouchers to be given during the 3-day travel fair. Voucher is valid during the Promo Period.</li><li>• 15% discount on Tumi products at the Event</li></ul>
The Travel Club	<ul style="list-style-type: none"><li>• Up to 30% off on Hydro Flask products.</li><li>• 5% off on Briggs &amp; Riley products. Excluding new arrivals.</li><li>• 10% off on Delsey products.</li><li>• 10% off on Eagle Creek. Excluding new arrivals.</li><li>• 10% off on Hedgren products.</li><li>• 10% off on Travelon.</li><li>• 10% off on Traveller’s Choice.</li><li>• 10% off on World Traveller. Get a free luggage tag and luggage cover with every purchase.</li></ul>

4. Cardholders must settle payment using their HSBC credit card or debit card.
5. The Promo cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
6. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
7. HSBC is not a supplier of the products and services for the offers. Any dispute concerning the quality of goods and services provided by the participating Merchants involved in this Promo shall be settled directly between the Cardholder and the participating Merchant/s.
8. The Promo is bound by the terms and conditions stipulated by HSBC and the participating Merchants.
9. In case of dispute with respect to the Cardholders’s eligibility, coverage of dates, fulfillment, etc., HSBC’s decision shall prevail. The complainant has recourse with Department of Trade and Industry (DTI).

Per DTI Fair Trade Permit No. FTEB-172419, Series of 2023

## Pioneer Insurance Terms and Conditions

1. HSBC X JAL Travel Fair 2023 (the “Promo”) is a joint offer of The Hongkong and Shanghai Banking Corporation Limited (the “HSBC Philippines”) and Japan Airlines Co., Ltd. The Promo is from July 28, 2023 to July 30, 2023 (the “Promo Period”) to be held at HSBC Center, 3058 Fifth Avenue West, Bonifacio Global City, Taguig City, 1634, Philippines.
2. The Promo is open to all active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, HSBC Advance Visa, and HSBC Premier Mastercard Credit Cards (the “Credit Card”) locally issued by HSBC Philippines, and HSBC Debit Cardholders of Personal Banking and Premier debit cards (the “Debit Card”) locally issued by HSBC Philippines. Corporate cards are excluded from the Promo. Non-HSBC Cardholders may be included subject to submitting complete credit card application at the JAL Travel Fair and will be provided with an event pass. Collectively, the “Customers”.
3. Customers can enjoy 30% OFF on Pioneer Insurance’s SafeTrip Plan premium during the HSBC x JAL Travel Fair 2023.
4. Cardholders must submit complete application/s during the HSBC x JAL Travel Fair 2023 and must settle payment with their HSBC credit card or debit card to avail of exclusive offer during the Promo Period. Non-HSBC Cardholders will have to present their event pass to be able to transact in cash.
5. Pioneer Insurance’s Account Officer on-site will process the valid application and issue a Certificate of Cover. Hardcopy of the policy will be handed to the insured once paid and processed. Alternatively, e-policy may be sent to the insured to his/her registered email address within 24 hours from time of purchase.
6. HSBC 0% Credit Card Installment Plan can be availed but up to 3 months only with minimum purchase requirement of PHP3,000 to avail of the installment. 0% installment transaction shall be considered as one transaction amount. Succeeding monthly amortizations from Pioneer Insurance’s 0% installment transaction shall not be counted as a separate transaction amount on the HSBC Credit Cardholder’s account. HSBC’s Card Installment Terms & Conditions apply.
7. The offer cannot be used in conjunction with any other discounts, promotions, and discounted items, unless specified.
8. Cardholders must ensure that they have the appropriate documentation to depart/enter/transit their destination and that they acknowledge the risk involved in traveling, including risks of delay as a result of COVID-19 pandemic. HSBC and Pioneer Insurance shall not be held responsible for any refund or any associated costs if Cardholder shall be denied entry to a country of transit or destination due to reasons such as incomplete document, travel restrictions or health protocols.
9. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by Pioneer Insurance involved in this promotion shall be settled directly between the cardholder and Pioneer Insurance.
10. The offer is bound by the terms and conditions stipulated by HSBC and Pioneer Insurance.
11. In case of dispute with respect to the cardholder’s eligibility, coverage of dates, fulfillment, etc., HSBC’s decision shall prevail. The complainant has recourse with Department of Trade and Industry (DTI).

Per DTI Fair Trade Permit No. FTEB-172725, Series of 2023

# Hotel Okura (Food and Beverage) Terms and Conditions

1. The HSBC Japan Airline Travel Fair 2023 (the “Event”) is a joint offer of the Hongkong and Shanghai Banking Corporation Limited (the “HSBC Philippines) and Japan Airlines. The Event is from July 28 to 30, 2023 (the “Promo Period”) to be held at the Boracay Room, G/F HSBC Centre, 3058 Fifth Ave. West, Bonifacio Global City, Taguig, Philippines 1634.
2. The Promo is open to all active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, HSBC Advance Visa, and HSBC Premier Mastercard Credit Cards (the “Credit Card”) locally issued by HSBC Philippines, and HSBC Debit Cardholders of Personal Banking and Premier debit cards (the “Debit Card”) locally issued by HSBC Philippines (the “Cardholder/s”). Corporate cards are excluded from the Promo.
3. Cardholders may avail of the following exclusive offers from Yawaragi Restaurant and Yamazato Restaurant of Hotel Okura Manila by purchasing vouchers at the Event during the Promo Period (the “Promo”):

Restaurant	Vouchers	Reservation Contact Details
Yawaragi Restaurant	40% OFF on Yawaragi Kisetu Buffet* PHP 2,566.27 Nett	Call: + 63 917 802 1856 Email: yawaragi.service@hotelokuramania.com
	40% OFF on Yawaragi Teishoku Set PHP 987.03 Nett	
Yamazato Restaurant	40% OFF on Yamazato Lunch Bento PHP 1,645.04 Nett	Call: +63 917 818 9868 Email: yamazato.restaurant@hotelokuramanila.com
	40% OFF on Yamazato Lunch Teppanyaki PHP 5,935.61 Nett	

\* Vouchers can only be used during Sunday Lunch or Friday and Saturday Dinner.

4. Cardholders must settle the payment with their HSBC Debit and Credit Card to enjoy the offer.
5. Vouchers must bear a signature of the General Manager of Hotel Okura to be deemed valid.
6. Vouchers are valid from August 1, 2023 to September 30, 2023.
7. Reservations must be made at least 24 hours through any of the Reservation Contact Details of the respective restaurants.
8. Vouchers must be presented upon arrival at the Yawaragi Restaurant or at the Yamazato Restaurant to avail the promotion.
9. Vouchers are not refundable and cannot be replaced if lost, damaged, or expired.
10. The offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The offer cannot be exchanged for cash or other products.
12. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by Hotel Okura involved in this promotion shall be settled directly between the cardholder and Hotel Okura.
13. The offer is bound by the terms and conditions stipulated by HSBC and Hotel Okura.
14. In case of dispute with respect to the cardholder’s eligibility, coverage of dates, fulfillment, etc., HSBC’s decision shall prevail. The complainant has recourse with DTI.

# Hotel Okura (Room) Terms and Conditions

1. The HSBC Japan Airline Travel Fair 2023 (the “Event”) is a joint offer of the Hongkong and Shanghai Banking Corporation Limited (the “HSBC Philippines) and Japan Airlines. The Event is from July 28 to 30, 2023 (the “Promo Period”) to be held at the Boracay Room, G/F HSBC Centre, 3058 Fifth Ave. West, Bonifacio Global City, Taguig, Philippines 1634.
2. The Promo is open to all active HSBC Credit Cardholders of the following: Gold Visa Cash Back, HSBC Red Mastercard, HSBC Platinum Visa Rebate, HSBC Advance Visa, and HSBC Premier Mastercard Credit Cards (the “Credit Card”) locally issued by HSBC Philippines, and HSBC Debit Cardholders of Personal Banking and Premier debit cards (the “Debit Card”) locally issued by HSBC Philippines (the “Cardholder/s”). Corporate cards are excluded from the Promo.
3. Cardholders may avail of the following exclusive offers from Hotel Okura Manila by purchasing Vouchers at the Event during the Promo Period (the “Promo”):

Offer	Room	Voucher Rate* (nett per room per night)	Package Inclusions**
City Escape	Deluxe Room	Php 14,000	<ul style="list-style-type: none"><li>• Daily breakfast for two adults and 2 kids (below 12 years old) at Yawaragi</li><li>• Special welcome amenity of an assortment of pra-lines and macaroons</li><li>• Welcome drinks at Sora Rooftop for 2 persons (to be availed once per stay)</li><li>• Dining credits*** worth PHP3000 per room/night</li><li>• Complimentary WIFI and broadband internet access</li><li>• Access to the fitness center and use of the outdoor swimming pool</li></ul>
	Hinoki-yu Room	Php 15,000	
	Palace Suite Room	Php 17,300	
Bed and Breakfast	Deluxe Room	Php12,000	<ul style="list-style-type: none"><li>• Daily breakfast for two adults and 2 kids (below 12 years old) at Yawaragi</li><li>• Special welcome amenity of an assortment of pra-lines and macaroons.</li><li>• Complimentary WIFI and broadband internet access</li><li>• Access to the fitness center and use of the outdoor swimming pool</li></ul>
	Hinoki-yu Room	Php13,000	
	Palace Suite Room	Php15,000	

Notes:

\* Rates are inclusive of 10% service charge, 12% value added tax and 0.83% local government tax.

\*\* Package inclusions may only be availed of within the duration of the stay.

\*\*\* Dining credits may be used in any restaurants of Hotel Okura Manila (i.e., Sora Rooftop, Yamazato Restaurant, Yawaragi Restaurant and reservations must be made at least three (3) days prior) or In Room Dining Service.) Unconsumed dining credits is not convertible to cash and cannot be used to pay room charges or any incidentals. Spending in excess of the dining credits’ value can be settled through any of the restaurants or hotel’s acceptable payment channels.

4. Vouchers are valid from August 1, 2023 to August 30, 2024 (the "Stay Dates"), except on December 24, 25, 30 and 31, 2023 (the "Blackout Dates").
5. Cardholders must settle payment with their HSBC Debit and Credit Card to enjoy the offer.
6. Room reservations must be made at least three (3) days prior by contacting Hotel Okura's reservation desk at 63 2 53182888 or 63 917 802 1856 or email [reservations@hotelokuramanila.com](mailto:reservations@hotelokuramanila.com). Rooms are subject to the hotel's availability.
7. Standard check-in time is at 3:00 PM. Early check-in from 9:00 AM to 2:00 PM will be charged a half-day rate, while check in earlier than 9:00 AM will be charged a full-day rate. Rates will be based on the best available rate online for that day.
8. The allowable occupancy is a maximum of (2) adults and two (2) children below 12 years of age or up to (3) adults (subject to corresponding charges). Extra person with bed only is charged at Php 1,596.79 nett per person/night, extra person with breakfast and bed is charged at Php 2947.92 nett per person/night.
9. In case of cancellations, confirmed reservations must be cancelled no later than 48 hours prior to arrival to avoid a one-night charge.
10. If the Cardholder does not cancel the confirmed reservation within 48 hours before the check in date, then Cardholder will incur a no-show penalty equivalent to losing the reservation and there will be no refund.

Members of One Harmony will earn points upon voucher is used. Points will be calculated based on Hotel Stay computation (PHP450++ = 20 points)

11. The offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
12. The offer cannot be exchanged for cash or other products.
13. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by Hotel Okura involved in this promotion shall be settled directly between the cardholder and Hotel Okura.
14. The offer is bound by the terms and conditions stipulated by HSBC and Hotel Okura.
15. In case of dispute with respect to the cardholder's eligibility, coverage of dates, fulfillment, etc., HSBC's decision shall prevail. The complainant has recourse with DTI.