General Terms and Conditions

New User Offer:

- 1. This offer is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
- 2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the promo.
- 3. Promo is from July 7, 2023 to September 30, 2023. ("Promo Period").
- 4. Cardholders may enjoy Three Hundred Pesos (Php300) off on their first purchase at MetroMart for a minimum single-receipt spend of Php2,000 and use promo code **HSBCNEW** during the Promo Period. Promo code is valid for one time use only.
- 5. Cardholders must settle payment with their HSBC credit card to enjoy the offer.
- 6. The promo is applicable to all stores & supermarkets within the MetroMart website and mobile app.
- 7. The promo is valid at the following areas:
 - Metro Manila: Makati, Taguig, Pasay, Caloocan, Manila, Marikina, Muntinlupa, Paranaque, Pasay, Pasig, Pateros, Quezon City, San Juan, Valenzuela, Las Pinas, Malabon, and Mandaluyong.
 - Luzon: Baguio City; Batangas; Bicol; Rizal: Montalban, Antipolo; Cainta; Bulacan, Pampanga; Cavite: Dasmarinas, General Trias; Laguna: San Pedro, Sta. Rosa, Binan, Cabuyao; Cabanatuan; Bataan; Palawan; Ilocos Norte; and Pangasinan.
 - Visayas and Mindanao: Cebu City, Mandaue, Talisay, Lapu-Lapu, Iloilo, Davao, and Cagayan de Oro
- 8. Delivery and shopping fees apply.
- 9. The offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
- 10. The offer is non-transferable.
- 11. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
- 12. The offer cannot be exchanged for cash or other products.
- 13. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by MetroMart involved in this promotion shall be settled directly between the cardholder and MetroMart.
- 14. The offer is bound by the terms and conditions stipulated by HSBC and MetroMart.
- 15. In case of dispute with respect to the cardholder's eligibility, coverage of dates, fulfillment, etc., HSBC's decision shall prevail. The complainant has recourse with DTI.

Existing User Offer:

- This offer is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
- Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the promo.
- 3. Promo is from August 14, 2023 to October 31, 2023. ("Promo Period").
- Cardholders who are existing MetroMart users can enjoy the following offer when they shop via MetroMart website or mobile app:

Promo Code	Period
HSBCAUG23	Aug 14 - 31, 2023
HSBCSEP23	Sep 1- 30, 2023
HSBCOCT23	Oct 1 - 31, 2023

Use the Promo Code and get Php200 off for a minimum single receipt spend of Php6,500. Promo Code is valid for one-time use per account

- 5. Cardholders must settle payment with their HSBC credit card to enjoy the offer.
- 6. The promo is applicable to all stores & supermarkets within the MetroMart website and mobile app.
- 7. The promo is valid at the following areas:
 - Metro Manila: Makati, Taguig, Pasay, Caloocan, Manila, Marikina, Muntinlupa, Paranaque, Pasay, Pasig, Pateros, Quezon City, San Juan, Valenzuela, Las Pinas, Malabon, and Mandaluyong.
 - Luzon: Baguio City; Batangas; Bicol; Rizal: Montalban, Antipolo; Cainta; Bulacan, Pampanga; Cavite: Dasmarinas, General Trias; Laguna: San Pedro, Sta. Rosa, Binan, Cabuyao; Cabanatuan; Bataan; Palawan; Ilocos Norte; and Pangasinan.
 - Visayas and Mindanao: Cebu City, Mandaue, Talisay, Lapu-Lapu, Iloilo, Davao, and Cagayan de Oro
- 8. Delivery and shopping fees apply.
- 9. The offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
- 10. The offer is non-transferable.
- 11. Cardholders with mandatory and government-regulated discount have the option to choose which promo or discount to apply in their purchase of goods and services which are on promotional discount.
- 12. The offer cannot be exchanged for cash or other products.
- 13. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by MetroMart involved in this promotion shall be settled directly between the cardholder and MetroMart.
- 14. The offer is bound by the terms and conditions stipulated by HSBC and the MetroMart.
- 15. In case of dispute with respect to the cardholder's eligibility, coverage of dates, fulfillment, etc., HSBC's decision shall prevail. The complainant has recourse with DTI.

Per DTI Fair Trade Permit No. FTEB-173760 Series of 2023