



Annex A

Merchant	Promo offer	Promo period
➤ WhyQueue	<p>Applicable Food discounts:</p> <ul style="list-style-type: none">✓ Conrad Manila - Bru 15% off on food and beverages✓ Marco Polo Ortigas 25% off on Trays and Platters and Main Course with a minimum purchase of Php 3,000✓ Savoy Hotel Manila 25% off on all food items except beverages✓ Belmont Hotel Manila 25% off on all food items except beverages <ul style="list-style-type: none">• Place your orders via www.whyqueue.shop/eat and use promo code HSBC to get the exclusive discount• Delivery charges are excluded from this promotion, and must be shouldered by the cardholder.	September 17 – Oct 31, 2021

Buying Procedure

- Go to www.whyqueue.shop/eat and order from any of the participating hotels (i.e. Conrad Manila, Marco Polo Ortigas, Savoy Hotel Manila, Belmont Hotel Manila).

- You can also place your order through the e-store direct link:

Conrad Hotel Manila – <https://conradmanilaestore.whyqueue.shop/>

Marco Polo Ortigas - <https://marcopoloortigas.whyqueue.shop/>

Savoy Manila - <https://savoymanila.whyqueue.shop/>

Belmont Manila - <https://belmontmanila.whyqueue.shop/>

- Order food.
- On the checkout page, enter the details needed then input **HSBC** on the promo code field.
- Select delivery type (pick-up or delivery). Delivery charges are excluded from this promotion, and must be shouldered by the cardholder.
- Pay using your HSBC Credit Card.

How to receive the order:

- For pick-up, proceed to the front office or concierge, one of the hotel staff will assist the guest going to the restaurant or pick-up point.
- For delivery, Hotel will schedule the delivery via 3rd party delivery partner. Delivery charges are excluded from this promotion, and must be shouldered by the cardholder.

General Terms & Conditions of HSBC

1. This offer is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the promo.
3. Cardholders must settle payment with their HSBC credit card to enjoy the offer.
4. The offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
5. The offer is non-transferable.
6. In the purchase of goods and services which are on promotional discount, the senior citizen can avail of the promotional discount or the discount provided under the Expanded Senior Citizens Act of 2010 whichever is higher.
7. The offer cannot be exchanged for cash or other products.
8. HSBC is not a supplier of the products and services for the offer. Any dispute concerning the quality of goods and services provided by the Merchant involved in this promotion shall be settled directly between the cardholder and the Merchant.
9. The offer is bound by the terms and conditions stipulated by HSBC and the Merchant.
10. In case of dispute with respect to the cardholder's eligibility, coverage of dates, fulfillment, etc., HSBC's decision shall prevail. The complainant has recourse with DTI.

Per DTI Fair Trade Permit No. FTEB-127302, Series of 2021