



S&R Raffle Promo

September 10 to October 15, 2019

Promo Mechanics

1. "HSBC's Win P10,000 S&R GCs Raffle Promo" (the "Promo") shall run from September 10 to October 15, 2019 (the "Promo Period").
2. The Promo is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance to HSBC Card Terms & Conditions, at the time of the raffle draw and until the claiming of the raffle prize. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
3. Furthermore, under this Promo, the Cardholders should be S&R members (S&R membership is active / not expired) and may earn raffle entries at any S&R Warehouse Club (S&R) branch in the Philippines. Every P1,000 single-receipt posted transaction at S&R will earn 1 raffle entry during the Promo Period.
4. Business-related transactions are ineligible to earn raffle entries.
5. There will be a total of **50 lucky winners of P10,000 worth of S&R Electronic Gift Certificates (eGCs)** each.
6. Transactions in this Promo shall be excluded from earning stickers in the Collect and Win Promo V2.0 (Per DTI-FTEB Permit No. 12591 Series of 2019, valid from July 3 to September 30, 2019)
7. Deadline of earning raffle entries will be on October 15, 2019. The raffle draw will be on October 29, 2019 (Tuesday). HSBC shall generate the raffle entries electronically 3-5 banking days before the raffle draw date. Electronic raffle numbers will be randomly assigned to the Cardholders' earned raffle entries prior to the actual drawing of winners.
8. The raffle draw will be held in the presence of a DTI and HSBC representative at HSBC's office located at the 7/F HSBC Centre, 3058 Fifth Avenue West, Bonifacio Global City, Taguig City at 4PM on the raffle draw date.
9. A Cardholder can only win once in this Promo.
10. Holders of HSBC Corporate Cards and HSBC Debit Cards, officers and employees of HSBC in the Philippines, its advertising/PR agencies and its accredited service providers, including their relatives up to the second degree of consanguinity and affinity are disqualified from the Promo. Further, cardholders located or residing in countries where HSBC Philippines is restricted/prohibited from marketing this sales promotion activity are disqualified from earning raffle entries/joining the promo.
11. The raffle prizes are non-convertible to cash, cash advance, or kind and are not subject to prize tax.
12. Winners shall be notified via registered mail within two (2) weeks from the raffle draw date or by November 15, 2019. Notification will be made to the existing contact details contained in HSBC's records / system. Please ensure that all personal information / contact details are updated.
13. To claim the raffle prize, the winners must visit any S&R Warehouse Club's Front End Counter and must present the following documents within sixty (60) days from the Cardholder's receipt of the notification letter:
 - o Signed Original copy of the notification letter from HSBC
 - o Signed Quit Claim Form, prepared by HSBC, to be sent together with the notification letter
 - o Photocopy of a valid ID with photo (ex. TIN ID Card, Company ID with photo and signature, Driver's License, SSS ID Card or Voter's ID)
 - o Photocopy of the winning HSBC Credit Card (face of the credit card only)
 - o Photocopy of the valid S&R membership card – winners with no S&R membership card / expired S&R membership cards may still claim their prize upon renewing their S&R membership.

Authorized representatives must bring an Authorization letter (signed by the cardholder) and a valid ID along with all the five (5) requirements stated above. After the 60-day claiming period, unclaimed Prizes will be forfeited with prior approval from DTI.

14. The winners authorize HSBC to disclose and publish their names, photos and other particulars as determined by HSBC to any person/s and in any mode or manner, as HSBC may deem appropriate. Participating in this Promo and/or claiming of the raffle prize shall amount to consent to disclose the Cardholder's personal information/sensitive personal information.
15. For any cardholder complaints / concerns in relation to the Promo, please call the HSBC Customer Service at (02) 85-800 from Metro Manila, 1-800-1-888-0000 PLDT domestic toll-free, +63(2) 976-8000 from overseas, or send an email to hsbc@hsbc.com.ph.
16. In case of dispute with respect to the Cardholder's eligibility, coverage of dates, fulfillment, and Promo Mechanics, HSBC's decision will prevail, in concurrence with DTI. Any dispute or concern relating to the S&R Electronic Gift Certificates shall be settled between the Cardholder and S&R.

17. Fraud, abuse or any unauthorised action relating to the credit card transaction, may result in the disqualification of the Cardholder from participating in the Promo, suspension and/or cancellation of card privileges and/or the charging of the full cost of the raffle prize to the Cardholder's account, at HSBC's discretion. This shall be without prejudice to any legal action that may be taken by HSBC.

Per DTI-FTEB Permit No. 17043. Series of 2019

List of Participating stores:

S&R ASEANA
S&R BGC
S&R NUVALI
S&R LIPA
S&R IMUS
S&R DAU
S&R COMMONWEALTH
S&R PAMPANGA
S&R CONGRESSIONAL
S&R ALABANG
S&R SHAW
S&R SUCAT
S&R CEBU
S&R DAVAO
S&R CDO
S&R ILOILO
S&R CABANATUAN