



Terms & Conditions

1. **HSBC x Lazada 11.11 Sale** ("Promo") is open to HSBC Visa credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Gold Visa Cash Back, HSBC Advance Visa, HSBC Platinum Visa Rebate, and HSBC Live+. Corporate cards are excluded from the Promo.
3. Promo is from **November 10, 2024 8PM - November 12, 2024** ("Promo Period").
4. Cardholders can enjoy the following when they purchase using your HSBC Visa Credit Card on Lazada during the Promo Period ("Offers"):
 - PHP200 OFF for a minimum spend of PHP3,000
 - PHP1,000 OFF for a minimum spend of PHP6,000
5. Cardholders must settle payment with their HSBC Visa Credit Card to enjoy the Offers.
6. Purchase must be made on November 10, 2024 8:00PM to November 12, 2024 11:59PM Philippine time.
7. The Offers can be availed by collecting the discount voucher on the Promo Page valid for 1x use per customer via Lazada mobile app only.
8. Offers are valid on regular and sale items at Lazada.
9. Discount will apply automatically at the Payment Page when the eligible HSBC Visa Credit Card is selected as the payment method. Customer must check if discount amount is applied before proceeding to final check-out.
10. Minimum spend applies to total price of selected items in cart prior to any discounts and other charges.
11. Discount amount cannot be applied retroactively.
12. Discount is not applicable to items marked "Voucher not applicable on this item".
13. All cancelled orders will not be valid for re-instatement of vouchers.
14. The use of the voucher is subject to the Lazada Voucher Terms and Conditions.
15. Discount is not applicable to digital goods, stores with digital goods product/s, milk products for 3 years old below (under the Milk Code) and other goods from blacklisted sellers set by Lazada.
16. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
17. The Offers are non-transferable.
18. The Offers cannot be exchanged for cash, credit or other goods and services
19. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by Lazada shall be settled directly between the Cardholder and Lazada.
20. The Promo is bound by the terms and conditions stipulated by HSBC and Lazada.
21. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.

22. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB-205260, Series of 2024

HOW TO AVAIL

1. Download the Lazada app for free via App Store for Apple users or Google Play store for Android users.
2. Collect the discount voucher on the Promo Page.
3. Select the item/s you wish to purchase then click "Add to Cart". Prepare your card details for the transaction.
4. Click the Shopping Cart icon on the right, topmost portion of the screen to view all the items on your Shopping Cart.
5. Select the item/s you wish to purchase and once you have reviewed the items on your Shopping Cart, click "Check Out".
6. Enter your shipping and billing information and select the credit card as payment method.
7. Enter your HSBC Visa Credit Card details and make sure to check if the discount was applied to total billing before proceeding to place the order.
8. Click "Place Order" to complete the transaction.

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.