



Terms & Conditions

1. **HSBC x Shopee 11.11 Sale** ("Promo") is open to HSBC Visa credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period. For avoidance of doubt, an HSBC credit card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Compliance Policy considerations.
2. Accepted cards are as follows: HSBC Visa Classic, HSBC Gold Visa Cash Back, HSBC Advance Visa, HSBC Platinum Visa Rebate, and HSBC Live+. Corporate cards are excluded from the Promo.
3. Promo is from **November 10, 2024 – November 12, 2024** ("Promo Period").
4. Cardholders can enjoy the following when they purchase using your HSBC Visa Credit Card on Shopee during the Promo Period ("Offers"):
 - Use code **11HSBC200** to get PHP200 OFF for a minimum spend of PHP3,000
 - Use code **11HSBC1000** to get PHP1,000 OFF for a minimum spend of PHP6,000
5. The Offers are valid for one-time use only during the Promo Period.
6. Cardholders must settle payment with their HSBC Visa Credit Card to enjoy the Offers.
7. Discount cannot be reapplied after a qualified order has been canceled by the cardholder unless the reason for cancellation is deemed valid upon investigation. (e.g. delay in receipt of OTP)
8. Discounts are valid for new and existing Shopee registered customers.
9. Discounts cannot be applied retroactively.
10. The Offers cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
11. The Offers are non-transferable.
12. The Offers cannot be exchanged for cash, or other products.
13. Discounts are only valid on preferred and Shopee Mall stores excluding products under the "Load, Bills, and eServices" category.
14. Discounts are valid on orders to be delivered via integrated couriers.
15. By joining this promo, the user confirms that he/she has read, understood and agreed to the promo mechanics and its terms & conditions.
16. Shopee reserves the right to cancel transactions of accounts that are proven to be invalid or fraudulent (i.e. abuse of system).
17. HSBC is not a supplier of the products and services provided in relation to the Offers of the Promo. Any dispute concerning the quality of goods and services provided by Shopee shall be settled directly between the Cardholder and Shopee.
18. The Promo is bound by the terms and conditions stipulated by HSBC and Shopee.
19. Disputes with respect to the Cardholder's eligibility, coverage dates, fulfillment, etc. shall be resolved by HSBC in concurrence with DTI.
20. Shopee reserves the right to vary these terms & conditions with prior approval of DTI.
21. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.

Per DTI Fair Trade Permit No. FTEB- 204806, Series of 2024

How to Avail

1. Shop using the Shopee mobile app.
2. Select the items you wish to purchase and click "BUY NOW".
3. To proceed with checkout, enter your e-mail address and shipping details.
4. Click your preloaded voucher (check your voucher wallet) or enter voucher code "**11HSBC200**" and/or "**11HSBC1000**" upon checkout.
5. Click "Select payment method" and choose "Credit / Debit Card" as an option.
6. Select or add your participating HSBC Visa Credit Card and click "Confirm".
7. Promo discount will be automatically applied to your purchase upon checkout.

Customer support

For any questions or clarifications, please contact Shopee's Customer Service:

- Go to 'Me' tab and choose either Help Centre or Chat with Shopee

To contact HSBC for inquiries or complaints, call (02) 8858-0000 or (02) 7976-8000 from Metro Manila, +1-800-1-888-8555 PLDT domestic toll-free, (International Access Code) +800-100-85-800 international toll-free for selected countries/regions, talk to us through the Chat feature of our website hsbc.com.ph, or visit hsbc.com.ph/feedback.

The Hongkong and Shanghai Banking Corporation Limited is regulated by the Bangko Sentral ng Pilipinas (Bangko Sentral) <http://www.bsp.gov.ph>.