



## HSBC's Donation Drive

### Terms and Conditions

1. HSBC's Donation Drive (the "Program") is open to all primary Credit Cardholders of HSBC Classic and Gold Visa/Mastercard, HSBC Red Mastercard, HSBC Platinum Visa, HSBC Advance Visa, and HSBC Premier Mastercard locally issued by HSBC Philippines (the "Cardholders") and are in good standing. HSBC Corporate Cards and HSBC Debit Cards are not qualified under the Program.
2. Under the Program, Cardholders may donate to partner organizations (the "Organization/s") through the following methods:
  - a. Donation via Bonus Points - by converting bonus points in their HSBC Credit Cards into donation amount/s. HSBC's Rewards Program General Terms and Conditions apply.
  - b. Donation via Cash Pledge by charging the donation amount/s to their HSBC Credit Cards.
3. To donate, Cardholders must follow the steps below:
  - a. Click the donation site link provided in the SMS sent by HSBC to their mobile number on record
  - b. Log in to the donation site using the unique code found in the same SMS
  - c. Select the donation method/s, Organization/s and donation amount/s
  - d. Click the "Proceed" button
4. Once submitted, the donation request may no longer be changed, transferred, cancelled or refunded.
5. HSBC shall have the absolute and exclusive right to approve or decline donation requests. HSBC may, at its sole discretion, approve only a portion of the Cardholders' donation amount.
6. HSBC will notify Cardholders of the status of their donation request by SMS to their mobile number in HSBC's records within five (5) banking days from receipt of the donation request.
7. For successful donation requests, HSBC will remit the donation amount/s to the Organization/s within seven (7) banking days from receipt of the donation request.
8. In case of dispute with respect to Cardholders' eligibility, fulfillment, etc. HSBC's decision shall prevail.
9. The Terms and Conditions governing the issuance and use of HSBC's Credit Cards apply.