



## Secure Password

It's not just how strong your passwords are, but also how often you change and use them across platforms and accounts. A compromised password means your email, banking, shopping, and social media accounts could also be taken over – no matter how complicated your password is.

Secure your HSBC account with these tips:

- Change your passwords regularly.
- Do not use the same password or its variations across platforms.
- Choose a strong, memorable password and avoid using personal information.
- Use uppercase and lowercase letters, numbers, and special characters.
- Do not place your passwords where someone may access it.
- Most importantly, never share your password to anyone (even your family and friends).

HSBC will NEVER ask for your password or OTP.

No HSBC employee will ever ask you for your password or OTP (One-Time-Password). If you receive a call or email from someone claiming to be an HSBC employee and they ask you for your password, ignore the call.