



| Updates on Branch Banking and Customer Service Hotline Hours

HSBC and HSBC Savings Bank Metro Manila Branches will operate from 9:00 AM to 3:00 PM starting 27 January, 2022. Banking hours for HSBC Cebu and Davao Branches will remain shortened from 9:00 AM to 2:00 PM. To ensure the safety of our customers and staff, some branches may temporarily close due to health and safety protocols.

HSBC Credit Card and Personal Banking customers can reach us through our hotline (02) 7976-8000 from 8:00 AM to 8:00 PM.

HSBC Premier customers can continue to contact their respective Relationship Managers or the 24/7 Premier hotline (02)7976-8080 for assistance.

For a safer banking experience, visit [hsbc.com.ph/ways-to-bank](https://www.hsbc.com.ph/ways-to-bank) for more options to bank with us.

HSBC and HSBC Savings Bank Branches open Monday to Friday, from 9:00 AM until 3:00 PM

- HSBC Bonifacio Global City Branch
- HSBC Makati Branch
- HSBC Ortigas Branch
- HSBC Savings Bank Alabang Branch
- HSBC Savings Bank Greenhills Branch
- HSBC Savings Bank Rockwell Branch

HSBC and HSBC Savings Bank Branches open Monday to Friday, from 9:00 AM until 2:00 PM

- HSBC Cebu Branch
- HSBC Davao Branch

As of January 27, 2022