



FREE LUGGAGE PROMO 2018 - 2 HSBC CREDIT CARD

1. HSBC's "Free Luggage" Acquisition Promo 2018 - 2 (the "Promo") shall run from November 1, 2018 to February 15, 2019 (the "Promo Period"). Spend period is from November 1, 2018 to April 15, 2019 (the "Promo Spend Period").
2. The Promo is open to individual applicants applying for a primary HSBC Red MasterCard, Gold Visa, Advance Visa, Platinum Visa or Premier Mastercard credit card ("HSBC Credit Card") within the Promo Period and are subsequently approved (the "Cardholder"), and have no cancelled HSBC Credit Card within the past 6 months from time of new application. The Promo does not apply to upgraded nor converted credit cards.
3. Under this Promo, the Cardholder shall be entitled to a free Rudy Project Viaggiatore 2.0 luggage ("Free Luggage") upon meeting the required accumulated spend of Php5,000 using his/her newly approved and activated HSBC Credit Card at any establishment ("Promo Spend") during the Promo Spend Period. The size of the Free Luggage depends on the customer and card types:

Customer Type	Card Type	Free Luggage
New-to-bank (Must not have any existing active HSBC credit card)	Premier Mastercard Platinum Visa	Medium Viaggiatore 2.0
New-to-bank (Must not have any existing active HSBC credit card)	Gold Visa Red Mastercard Advance Visa	Small Viaggiatore 2.0
Existing HSBC cardholder (applying for a second or third HSBC credit card)	Premier Mastercard Platinum Visa Gold Visa Red Mastercard Advance Visa	

4. Transactions made by the Cardholder's Supplementary Credit Cardholder/s will be qualified as part of the Cardholder's accumulated spend.
5. HSBC will extract from its system and identify Cardholders who have reached the Qualified Spend of Php5,000 following below table on cut-off dates for extraction and the corresponding coverage of posted transactions:

Cut-off dates	Coverage of Posted Accumulated Transactions
December 7, 2018	November 1 – November 30, 2018
January 22, 2019	November 1, 2018 – January 15, 2019
March 8, 2019	November 1, 2018 – February 28, 2019
April 22, 2019	November 1, 2018 – April 15, 2019

6. The qualified Cardholder may expect an SMS notification containing a claim code to be sent to his/her mobile number, as registered in HSBC's records, within 3 banking days after each cut-off date.
7. Redemption Period of the Free Luggage is from December 15, 2018 to June 30, 2019. This means Cardholder has until June 30, 2019 to schedule a redemption date in the system. Unused claim codes after the Redemption Period shall be deemed forfeited and will no longer be valid for redemption.
8. Cardholders may claim the Free Luggage during the Redemption Period by doing the following:

- Log-in to <http://bit.ly/hsbcluggage>
- Enter claim code. System will check if claim code is valid for redemption.
- Choose a redemption date for the luggage. A lead time of 7 calendar days, with a cut-off of 4PM, is needed to book a certain date.

Example:

- *If Cardholder logs in on December 15 at 3:30PM, the available redemption date will be starting December 21 onwards.*
- *If Cardholder logs in on December 15 at 4:30PM, the available redemption date will be starting December 22 onwards.*

- A booking code confirming the Cardholder's redemption date shall be sent to Cardholder's mobile number within the same day the booking is made.
- If Cardholder does not redeem on the chosen date, his/her schedule shall be forfeited. The Cardholder needs to make another booking to secure a new redemption date.
- On the scheduled redemption date, go to the chosen redemption outlets:

- Rudy Project, Uptown Mall
2nd Level Uptown Mall, 36th St. Bonifacio Global City, Taguig City
- Rudy Project SM City Cebu
2nd Level North Wing, SM City Cebu, Cebu City
- HSBC Davao

- Present the following:
 - The SMS messages showing the booking confirmation code and the claim code.
 - The HSBC Credit Card used to accumulate the Promo Spend
 - A valid government-issued identification card (i.e. Driver's License, Passport, SSS/TIN ID, voter's ID)

9. Cardholders without the booking confirmation and claim codes will not be allowed to redeem. Cardholders may request for resending of previously issued and unclaimed claim codes.
10. A representative will check the SMS containing the booking confirmation code to ensure that the Cardholder's redemption date is indeed scheduled on the day the Cardholder visited the redemption center.
11. A representative will assist the cardholder to tap his/her mobile phone containing the claim code on the claim code machine / reader.
12. Claiming through authorized representatives is not allowed.
13. The Free Luggage is not convertible to cash or discount.
14. The Cardholder agrees not to cancel his/her HSBC Credit Card within 15 months from its approval date. If the Cardholder requests for card cancellation or if the redemption is found to be invalid, the amount of Php6,950 for medium and Php5,950 for the small luggage shall be charged to the Cardholder's HSBC Credit Card account ("Cancellation Fee"). The Cancellation Fee must be duly paid by the Cardholder before the HSBC Credit Card may be cancelled by HSBC.
15. The Cardholder will be disqualified from the Promo in the event that his/her HSBC Credit Card becomes delinquent, restrained, suspended, cancelled or terminated within the Promo Period.
16. The promo cannot be availed of in conjunction with other ongoing HSBC Credit Card acquisition promos, unless otherwise specified by HSBC. All HSBC Credit Card applications shall be subject to HSBC's final credit card approval and Credit Card Terms and Conditions.
17. All questions or disputes regarding the Cardholder's eligibility for the Promo shall be resolved by HSBC.