



## Klook x Mastercard 2018 - 2019 Terms and Conditions

1. KLOOK Offers ("Offers") is only applicable to the principal cardholders ("Cardholders") of valid Mastercard branded credit or debit cards issued by Mastercard customer banks in the applicable Asia Pacific countries ("Applicable Mastercard Cards").
2. The applicable Asia Pacific countries include China, Hong Kong, South Korea, India, Indonesia, Malaysia, Philippines, Singapore, Sri Lanka, Thailand, Australia, and New Zealand.
3. The Offers are valid from 1 July 2018 to 30 June 2019, both dates inclusive ("Promotion Period").
4. Payment must be made with an Applicable Mastercard Card during the Promotion Period to enjoy the Offers ("Eligible Transaction").
5. The following transactions are not Eligible Transaction(s) for the purpose of the Offer: unauthorized transaction(s) and any transaction(s) that are cancelled, charge-back, return of goods and/or refund, or any other categories as KLOOK may determine at its sole discretion from time to time. The discounts mentioned in clause (vi) below will be cancelled or returned along with any cancelled or reversed transaction(s).
6. Applicable Mastercard Cards conducting Eligible Transaction(s) at KLOOK's website and mobile app ("KLOOK's Booking Platform") during the Promotion Period shall be entitled to the following Offers:
  - a. Offer 1: Cardholders shall be entitled to an extra 5% off retail price on Tour and Sightseeing products as listed on KLOOK's Booking Platform. KLOOK has the sole discretion to update the list of available Tour and Sightseeing products at any time. Cardholders must input the promotional code "KLKMCT" before payment during the booking process in order to be entitled to Offer 1.
  - b. Offer 2: Cardholders shall be entitled to an extra 15% off retail price on selected indestination pick up Pocket WiFi Rental ("Applicable Pocket WiFi Rental") with the minimum of 3 days rental. Cardholders must input the promotional code "KLKMCW" before payment during the booking process in order to be entitled to Offer 2. The list of Applicable Pocket WiFi Rental is listed in Schedule 1 below. KLOOK has the sole discretion to update the list of Applicable Pocket WiFi Rental from time to time.
7. For Offer 1, each registered user of KLOOK's Booking Platform is entitled to purchase 6 tickets at maximum per month during the Promotion Period. For Offer 2, each registered user of KLOOK's Booking Platform is entitled to 10 days of Applicable Pocket WiFi Rental at maximum per month during the Promotion Period.
8. The Offers are not transferable and cannot be used in conjunction with other promotions or discounts, coupons or memberships offers. The Offers cannot be transferred and exchanged for cash, credit limit or other discounts/ products/ services.
9. Cardholder is required to enter the relevant promotional code when conducting Eligible Transaction(s) to enjoy the Offers. Mastercard and KLOOK will not accept any liability should a Cardholder fail to input the relevant promotional code when conducting Eligible Transaction(s) and that it result(s) in forfeiture of the Cardholder's eligibility to the Offers.
10. KLOOK supports payments in different currencies and rates can be converted into different currencies for your convenience. Activity rates indicated in a certain currency are at a rate determined by KLOOK, estimated using market spot rates. Payment currency will be clearly indicated at time of payment. Some credit cards or debit cards may charge additional fees in handling certain currencies, please consult with your credit card or debit card issuer if additional charges will apply to your transaction.
11. All products and services are subject to availability while stocks last.
12. The prices of all products and services are designated by KLOOK and are subject to change from time to time without notice.

13. Any fraud and/or abuse of the Offers by any person (as determined by KLOOK at its sole discretion) will result in forfeiture of the person's eligibility to the Offers.
14. The products and services available under the Offers are provided solely by KLOOK upon terms and conditions as determined by KLOOK from time to time. Mastercard accepts no liability whatsoever in connection with the provision of such products and services. In the event of disputes arising from the products and services offered by KLOOK, the decision of KLOOK shall be final and binding.

**Schedule 1**

The list of Applicable Pocket Wifi Rental is as follow:

<b>Destination</b>	<b>Activity</b>	<b>ID Product</b>
Philippines	9457	4G WiFi (MNL Delivery) for the Philippines