



Through Online Banking

- 1 Log in to your account at www.hsbc.com.ph.
- 2 From the **My banking** menu, click on **New payment or transfer**.
- 3 Choose your source of payment in the **From** field. This can either be your bank account or your credit card.
- 4 Select **New Payee** in the **To** field, then select **Company** in the **Payee Type** fields.
- 5 In the **Find a company** field, search and select **MERALCO**.
- 6 In the **Company reference** field, type your **Meralco Customer Account Number** (the 10-digit number found at the upper-left portion of your new Meralco bill).
- 7 Input the **amount** you want to pay. Review the payment details then click **Confirm**.
- 8 You will receive a confirmation that payment was successful.

Through Mobile Banking


- 1 Log in to your account.
- 2 Click on **Pay bills/make a transfer** from the Home screen.
- 3 Choose your source of payment in the **From** field. This can either be your bank account or your credit card.
- 4 Tap on **Select account** then click on the **My payees** tab.
- 5 Tap on **Add a company** at the bottom of the screen.
- 6 In the **Select a company** field, search and select **MERALCO**.
- 7 In the **Company reference** field, type your **Meralco Customer Account Number** (the 10-digit number found at the upper-left portion of your new Meralco bill).
- 8 Input the **amount** you want to pay. Review the payment details then click **Confirm**.
- 9 You will receive a confirmation that payment was successful.

**10-digit Meralco
Customer Account
Number (CAN)**

JUAN DELA CRUZ
123 MALIWANAG ST.
BRGY. BUKAS
PASIG CITY
METRO MANILA

For inquiries please contact our Call Center at 16211
or visit our website at www.meralco.com.ph

PASIG BUSINESS CTR
DR. SIXTO ANTONIO
PASIG CITY
Tel. No. 16227744
TIN -000-101-528-000-VAT
48004


MERALCO
Ang liwanag ng bukas


114BAG135550
CUSTOMER TIN

2220.33.0001

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EB Invoice No. 2226072028079

ELECTRIC BILL

Summary for Customer Account Number (CAN) 181112535-9




Balance From Previous Billing		Current Charges		Total Amount Due
		Amount Due	Due Date	
₱ 40,097.46	Please pay immediately	₱ 819.09	10/03/2020	₱ 40,916.55

Payments made after 09/23/2020 will be reflected on your next billing statement.

Service Info	
Service ID Number	000000000000
Rate	Residential
Contract in the name of	TESTING FOR CUSTOMER ACCOUNT NO.
Service Address	ADDRESS1 ADDRESS2
	ADDRESS3
	ADDRESS4?

Billing Info	
Bill Date	22 Sep 2020
Meter Reading Date	04 Oct 2020
Bill Period	05 Sep 2020 to 04 Oct 2020
Due Date	03 Oct 2020
Total KWH	200
Total current amount	₱ 819.09



Brownouts? Emergencies?

Message us on our
social media accounts:

f

meralco

t

@meralco

- We recommend that you delete first any previously saved Meralco details in your Payee list to avoid any confusion.

This feature is available through your **Online Banking** access.

1. Log in to your account at www.hsb.com.ph.
2. Click on **My Banking** at the top menu.
3. Under **Move Money**, select **My Payees** to see your full list of Saved Payees.
4. For each Saved Payee, you'll see a **trash bin** icon on the right.
5. Click the trash bin icon for every Saved Payee that you want to delete then click the **Delete** button to confirm.

- Remember to pay your Meralco bill on time. Online payments are processed within 3 banking days.

The daily cut-off for bills payment is 3PM on banking days. All transactions made after the cut-off or done during weekends/holidays will be processed on the next banking day. The 3PM cut-off is applicable during the General Community Quarantine (GCQ) period.

Log on to HSBC's Online Banking / Mobile Banking app for your bills payment today!