

## **Terms & Conditions:**

- 1. HSBC and Qatar Airways Promo 2023 ("Promo") is open to all HSBC credit cardholders whose cards are issued in the Philippines ("Cardholder/s") and are in good credit standing during the Promo Period in accordance with HSBC Terms and Conditions. For the avoidance of doubt, a card is in good credit standing if there is no reason for HSBC to restrain, suspend, cancel, withdraw or terminate the card pursuant to the HSBC Card Terms and Conditions as well as Legal and Regulatory Compliance Policy considerations.
- 2. Accepted cards are as follows: HSBC Visa Classic, HSBC Mastercard Classic, HSBC Red Mastercard, HSBC Gold Visa, HSBC Gold Mastercard, HSBC Advance Visa, HSBC Premier Mastercard and HSBC Platinum. Debit and Corporate cards are excluded from the Promo.
- 3. Promo is from September 1, 2023 December 31, 2023 ("Promo Period") with Travel Period from September 1, 2023 March 31, 2024.
- 4. Cardholders can get up to 10% off Qatar Airways flights ("Offer") on one-way and round trip base fare when they book via the exclusive landing page: www.qatarairways.com/hsbcph and use the Promo Code **PHHSBC23** during the Promo Period.

## Discount plan:

- Up to 10% on Business Class Comfort fares (only valid on booking class: I, D).
- Up to 10% on Economy Class Convenience fares (only valid on booking class: S, V, L, M, K).
- Up to 7% on Economy Class and Business Class Classic fares (only valid on booking class: O, T, Q, N and R, I).
- 5. The Offer is valid only on Qatar Airways one-way and round trip flights originating from the Philippines:

Origin (Philippines)	Manila, Davao, Clark, Cebu
Destinations	Countries
Africa & Middle East	Tanzania, Casablanca, Cape Town, Cairo, Amman, Muscat, Doha, Dammam, Riyadh, Dubai
Europe	Vienna, Brussels, Sarajevo, Prague, Copenhagen, Birmingham, London, Manchester, Helsinki, Lyon, Nice, Paris, Toulouse, Berlin, Dusseldorf, Frankfurt, Munich, Athens, Budapest, Milan, Rome, Oslo, Warsaw, Moscow, Edinburgh, Barcelona, Madrid, Malaga, Stockholm, Geneva, Zurich, Adana, Istanbul, Nairobi, Trabzon, Amsterdam
USA	Atlanta, Boston, Chicago, Dallas, Houston, New York, Philadelphia , Washington DC

- 6. Cardholders must settle the full payment with their HSBC Credit Card to enjoy the Offer.
- 7. Offer does not apply to Economy Class Lite and Comfort fares (Booking class: W, H, B, Y), and Premium Class Lite and Elite fares (Booking class: P, C, J, A, F).
- 8. The discounted rates don't apply during blackout period.

Outbound (one-way/ round trip departure from PH): 1 - 14 January 2024 & 30 - 31 March 2024

Inbound (round trip flight arriving to PH): 14 - 24 December 2023 & 22 - 30 March 2024

- 9. Surcharges may apply. Please refer to Qatar Airways' fare rules found in the HSBC exclusive landing page (<a href="www.qatarairways.com/hsbcph">www.qatarairways.com/hsbcph</a>) for details at the time of booking, for changes, cancellations and no-show conditions.
- 10. Any change or cancellation less than 3 hours prior to the stated time of departure will be considered as no-show.
- 11. Qatar Airways will not be responsible for any fare differences if customers fail to enter the given Promo Code at the time of booking and discount cannot be applied retrospectively.
- 12. Seats are limited and are subject to availability of the relevant booking class.
- 13. Base fares quoted are inclusive of meals and baggage allowance, but exclusive of all taxes and surcharges. For more details on baggage allowance, Cardholders can refer to <a href="https://www.gatarairways.com/en-ph/baggage/allowance.html">www.gatarairways.com/en-ph/baggage/allowance.html</a>.
- 14. Prevailing USD-PHP exchange rates at the time of booking shall apply on fares quoted in US Dollars.
- 15. A copy of valid passport of the passenger may be required upon request of the Qatar Airways.
- 16. Cardholders travelling with multiple booking classes, the Offer will follow the booking class with the more stringent fare apply to the entire itinerary. Please refer to Qatar Airways' fare rules found in the HSBC exclusive landing page (<a href="www.qatarairways.com/hsbcph">www.qatarairways.com/hsbcph</a>).
- 17. The Offer is applicable to qualified ticket class of the standard child/ infant ticket. Standard child/infant ticket is only available to children between the age of 2 to 11 years old as of date of departure.
- 18. Customers must ensure that they have appropriate documentation to depart/ enter/ transit their destination and that they acknowledge the risk involved in traveling, including risk of delay as a result of COVID-19 pandemic. HSBC and Qatar Airways shall not be held responsible for any refund or any associated costs if Cardholders shall be denied entry to a country of transit or destination due to reasons such as incomplete document, travel restrictions, or health protocols. For more information, Cardholders may visit the official website of Qatar Airways.
- 19. The Offer cannot be used in conjunction with any other discounts, promotions and discounted items, unless specified.
- 20. The Offer is non-transferable.
- 21. The Offer cannot be exchanged for cash or other products.
- 22. HSBC is not a supplier of the products and services for the Offer. Any dispute concerning the quality of goods and services provided by Qatar Airways involved in this promotion shall be settled directly between the cardholder and Qatar Airways.
- 23. The Offer is bound by the terms and conditions stipulated by HSBC and Qatar Airways.
- 24. In case of dispute with respect to the cardholder's eligibility, coverage of dates, fulfillment, etc., HSBC's decision shall prevail. The complainant has recourse with Department of Trade and Industry (DTI) and Civil Aeronautics Board (CAB). CAB Approval No. 0849-08-22-s.2023
- 25. The Terms and Conditions listed herein are governed by and construed in accordance with the laws of the Philippines.