



## How to redeem your Universal eGCs

1. The Welcome Rewards will be given in the form of Giftaway Universal Plus e-Gift Certificates (“eGC”) in denominations of Php1,000 per eGC. The Welcome Rewards are non-convertible to cash credit to client or any other reward.
2. Eligible customers may expect an SMS notification containing the Giftaway Universal Plus eGC claim code to be sent to his/her primary Philippine mobile number as registered in HSBC’s records, within 5 banking days after each cut-off date:

Account opening and upgrade date coverage	Fulfillment of Promo Eligibility Requirements date coverage	Cut-off Dates	SMS Notification Date
September 1, 2022 – September 30, 2022	September 1, 2022 – October 31, 2022	November 15, 2022	November 22, 2022
September 1, 2022 – September 30, 2022	September 1, 2022 – November 30, 2022	December 15, 2022	December 22, 2022
October 1, 2022 – October 31, 2022	October 1, 2022 – November 30, 2022	December 15, 2022	December 22, 2022
October 1, 2022 – October 31, 2022	October 1, 2022 – December 31, 2022	January 16, 2023	January 23, 2023
November 1, 2022 – November 30, 2022	November 1, 2022 – December 31, 2022	January 16, 2023	January 23, 2023
November 1, 2022 – November 30, 2022	November 1, 2022 – January 31, 2023	February 15, 2023	February 22, 2023
December 1, 2022 – December 31, 2022	December 1, 2022 – February 28, 2023	March 15, 2023	March 22, 2023

Note: 2 months means 60 calendar days from date of account opening or upgrade

3. The Rewards may be redeemed within six months from date of receipt of SMS notification from HSBC. Unused Giftaway Universal Plus eGC code/s after the Redemption Period shall be deemed forfeited and will no longer be valid for redemption. If the total value of the Giftaway Universal Plus eGC code is not used up, no cash change will be given and the redeemed eGC code may no longer be re-used.
4. Eligible customers expect an SMS notification containing the Universal Plus eGC claim code that will be sent to his/her primary Philippine mobile number as registered in HSBC’s records.
5. Customers without the Giftaway Universal Plus eGC code/s will not be allowed to redeem. Customers may request to resend the previously issued and unclaimed Giftaway Universal Plus eGC code/s within the Promo Period by contacting their Premier Relationship Manager or calling the HSBC Premier Hotline +63 (2) 8858-0800.
6. All questions or disputes regarding the redeemed products and/or services shall be resolved by the respective merchant/s.
7. Giftaway Universal Plus eGCs usage guidelines and mechanics apply.

Per DTI Fair Trade Permit No. FTEB-149873 Series of 2022.

Issued by The Hongkong and Shanghai Banking Corporation Limited and HSBC Savings Bank (Philippines), Inc.