



How to redeem your Universal eGCs

1. The Welcome Rewards will be given in the form of Universal Plus e-Gift Certificates (“eGC”) in denominations of Php1,000 per eGC. The Welcome Rewards are non-convertible to cash credit to client or any other reward.
2. Eligible customers may expect an SMS notification containing a link to the eGC Codes to be sent to his/her primary mobile number as registered in HSBC's records, within 5 banking days after each cut-off date:

Account opening and upgrade date coverage	Fulfillment of Promo Eligibility Requirements date coverage	Cut-off Dates	SMS Notification Date
March 1 - March 31, 2022	March 1 - April 30, 2022	May 13, 2022	May 20, 2022
March 1 - March 31, 2022	March 1 - May 31, 2022	June 17, 2022	June 24, 2022
April 1 – April 30, 2022	April 1 – May 31, 2022	June 17, 2022	June 24, 2022
April 1 – April 30, 2022	April 1 – June 30, 2022	July 15, 2022	July 22, 2022
May 1 – May 31, 2022	May 1 – June 30, 2022	July 15, 2022	July 22, 2022
May 1 – May 31, 2022	May 1 – July 31, 2022	August 15, 2022	August 22, 2022
June 1 – June 30, 2022	June 1 – July 31, 2022	August 15, 2022	August 22, 2022
June 1 – June 30, 2022	June 1 – August 31, 2022	September 15, 2022	September 22, 2022
July 1 – July 31, 2022	July 1 – August 31, 2022	September 15, 2022	September 22, 2022
July 1 – July 31, 2022	July 1 – September 30, 2022	October 14, 2022	October 21, 2022
August 1 – August 31, 2022	August 1 – September 30, 2022	November 15, 2022	November 22, 2022
August 1 – August 31, 2022	August 1 – October 31, 2022	December 15, 2022	December 22, 2022

Note: 2 months means 60 calendar days from date of account opening or upgrade

3. HSBC will extract from its system and identify Premier customers with qualified transactions and who have reached the Promo Spend requirement following the table below on extraction cut-off dates and the coverage of posted transactions.

Coverage of Posted Accumulated Transactions*	Cut-off Dates	SMS Notification Date
March 1 – April 30, 2022	May 13, 2022	May 20, 2022
March 1 – May 31, 2022	June 17, 2022	June 24, 2022
March 1 – June 30, 2022	July 15, 2022	July 22, 2022
March 1 – July 31, 2022	August 15, 2022	August 22, 2022
March 1 – August 31, 2022	September 14, 2022	September 22, 2022
March 1 – September 30, 2022	October 14, 2022	October 21, 2022
March 1 – October 31, 2022	November 15, 2022	November 22, 2022

* Transactions must be posted. Posting is done within 3-5 banking days after the transaction date.

4. The Rewards may be redeemed within six months from date of receipt of SMS notification from HSBC. Unused Universal Plus eGC Codes after the Redemption Period shall be deemed forfeited and will no longer be valid for redemption. If the total value of the eGC code is not used up, no cash change will be given and the redeemed eGC code may no longer be re-used.
5. Eligible customers may claim the Universal Plus eGCs under this Promo by visiting the link sent by HSBC via SMS.

6. Customers without the Universal Plus eGC Code will not be allowed to redeem. Customers may request to resend the previously issued and unclaimed Universal Plus eGC Code within the Promo Period by calling the HSBC Premier Hotline +63 (2) 8858-0800.
7. All questions or disputes regarding the redeemed products and/or services shall be resolved by the respective merchant/s.
8. eGCs usage guidelines and mechanics apply.

Promo runs from March 1, 2022 to July 31, 2022.
Extended until August 31, 2022 as approved by DTI FTEB.
Per DTI Fair Trade Permit No. FTEB-137529, Series of 2022.

Issued by The Hongkong and Shanghai Banking Corporation Limited and HSBC Savings Bank (Philippines) Inc.