

01 Jun 2023

Dear HSBC Savings Bank customers,

### **Your funds have been transferred to HSBC Philippines**

We've now completed the transfer of your funds from your HSBC Savings Bank account/s to your new account/s in HSBC Philippines. The narrative of this transaction will be "Received from HSBC Savings Bank" followed by your Savings Bank account number, e.g., "Received from HSBC Savings Bank 050-123456-789"

You can view your balances in your new HSBC Philippines account via HSBC Online Banking. You'll also be able to see your new accounts in your next Statement of Account from HSBC Philippines.

### **Auto-Debit Arrangements**

If you have any Auto-Debit Arrangements for HSBC credit cards or loans, please start to pay into your new HSBC Philippines account/s where we'll deduct your amortization payments starting your next due date.

### **Get settled in**

Here are a few reminders to help you get settled in with your new HSBC Philippines accounts:

- Activate your new debit card/s (if any) if you haven't done so already.
- Enroll to HSBC Online Banking with your new accounts, set-up your payees, and SMS notifications alerts. For further details including linking your account to Global View, please visit the migration FAQs and the Online Banking FAQs in our website [www.hsbc.com.ph](http://www.hsbc.com.ph)
- Set-up any direct debits and subscriptions to your new account/s and/or debit card/s.

### **Additional reminders**

As your HSBC Savings Bank accounts are now closed, we also want to remind you again that:

- You'll no longer be able to access your Savings Bank account/s, including in HSBC Online Banking. Start to access your new HSBC Philippines account/s instead.
- All deposits, transfers, and payments into your old Savings Bank account/s will be returned. Update your payors with your new bank account details. HSBC Philippines' SWIFT code is **HSBCPHMM**.
- Any remaining post-dated cheques (PDCs) issued from your old Savings Bank account/s will no longer clear. You'll need to replace these with cheques from your HSBC Philippines account/s.

### **Any questions?**

For more information, please visit [www.hsbc.com.ph](http://www.hsbc.com.ph) or contact your branch of account or your Relationship Manager (for Premier customers). When calling from Metro Manila, you may reach us via our hotline at (02) 8858-0000 (for Premier customers, please dial (02) 8858-0800). When calling from overseas, please call us at +63 (2) 7976-8000, or talk to us through the Chat feature of our website, [www.hsbc.com.ph](http://www.hsbc.com.ph).

Thank you, and we look forward to serving you in HSBC Philippines.

**HSBC Savings Bank**

**HSBC Philippines**

This is a system-generated letter. A signature is not required unless there are revisions to the letter.