





At HSBC, the well-being of our people and customers is our priority.

We have implemented the following measures in response to the COVID-19 situation and the Executive Order putting Metro Manila on Community Quarantine.

Our branches are open but will have limited banking services during this time. The following services will be available in branch: all cash and check transactions, ATM, EasyPay services and Account tool collection (checkbooks, cards, PINs, security devices). However, our HSBC Savings Bank Rockwell branch will only have its 24-hour banking service accessible, which are ATMs and Easy Pay Machines.

You may manage your everyday banking needs from the comfort of your home by using [HSBC Online Banking](#) or the [HSBC Mobile Banking app](#).

 <p><b>Check and keep track of your finances</b></p> <ul style="list-style-type: none"><li>• Accessing your account statements</li><li>• Viewing your account balance</li><li>• General account inquiries</li><li>• Sending a Secure Message to HSBC</li></ul>	 <p><b>Move money with ease</b></p> <ul style="list-style-type: none"><li>• Transferring money to other banks</li><li>• Paying your credit card, personal loan, home loan, asset link</li><li>• Paying for other bills like Meralco, Globe, Smart, Maynilad, Manila Water, PLDT, Sky Cable, and others</li></ul>
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You can also reach us by calling our hotline +63(2) 8858-0000 (HSBC credit card / non-Premier account), +63(2) 8858-0800 (HSBC Premier) or you can call your respective Relationship Managers for assistance. If you have an insurance product, please be advised that you may still reach your Insurance Specialists for your insurance requirements through our branch personnel.

We encourage you to visit our [ways to bank page](#) for more options to bank with us during this time.

To bank on the go, simply register for Online Banking and download the HSBC Mobile app today. We encourage you to visit our ways to bank page for more options to bank with us during this time.

**Step 1: Register for [HSBC Online Banking](#)**

**Step 2: Download the HSBC Mobile app**

